

## Australia and New Zealand Warranty

### Bose Limited Warranty

The benefits given to you by this limited warranty are in **addition to**, and do not detract from, any rights and remedies that you may have under Australian or New Zealand consumer protection laws, including any rights you may have against the person who sold the Bose product to you. Our goods come with certain guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and to compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the product repaired or replaced if the product fails to be of acceptable quality and the failure does not amount to a major failure. Our goods also come with guarantees that cannot be excluded under the New Zealand Consumer Guarantees Act 1993.

Bose Corporation of The Mountain, PO Box 9168, Framingham MA 01701-9168, USA, telephone +1-800-379-2073, email [info@bose.com.au](mailto:info@bose.com.au) ("Bose") warrants your products against defects in materials and workmanship when purchased directly from Bose or a Bose authorized reseller. This warranty is extended only to the original end-use purchaser or the person receiving the product as a gift and shall not be extended to any other person or transferee. The warranty is valid from the date of retail purchase for a period of 1 year and a period of 5 years for passive, non-powered loudspeakers. In the case of a covered warranty defect, Bose will at its option: (A) repair the product using new or refurbished parts; (B) replace the product with an equivalent new or refurbished product; or (C) provide a partial or full refund of the original purchase price to you in exchange for return of the product. Repair of the goods may result in loss of data contained in the goods and Bose takes no responsibility for the loss of such data.

This warranty does not cover defects or damage arising from improper use or maintenance, normal wear and tear, commercial use, accident or external causes. Unauthorized repair, modification or customization of your product voids this warranty.

For warranty service on covered defects during the warranty period, contact Bose using the contact information at [worldwide.bose.com/contact](http://worldwide.bose.com/contact) for your country/region. Prior to providing warranty service, Bose may require you to provide proof of purchase details, including but not limited to a receipt or sales invoice. You will be responsible for paying any shipping, insurance or transportation charges, and any import fees, duties and taxes, incurred by you or us in connection with your warranty claim.

Other conditions:

This warranty is void if the label on a product bearing the serial number has been removed or defaced. No Bose reseller, agent or employee is authorized to make any modification, extension or addition to this warranty.