IMPORTANT SAFETY INSTRUCTIONS

Please read and keep all safety and use instructions.

Important Safety Instructions
1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Only use attachments/accessories specified by the manufacturer.
8. Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

WARNINGS/CAUTIONS
• Do NOT use the headphones at a high volume for any extended period.
  – To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
  – Turn the volume down on your device before placing the headphones in/on your ears, then turn the volume up gradually until you reach a comfortable listening level.
• Do NOT use your headphones while driving or at any time in which the inability to hear surrounding sounds may present a danger to yourself or others.
• Focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc., and follow applicable laws regarding headphone use. Remove the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.
• Remove headphones immediately if you experience a warming sensation or loss of audio.
• Do NOT use mobile phone adapters to connect headphones to airplane seat jacks, as this could result in injury or property damage due to overheating.

Contains small parts which may be a choking hazard. Not suitable for children under age 3.

This product contains magnetic material. Consult your physician on whether this might affect your implantable medical device.
• To reduce the risk of fire or electrical shock, do NOT expose this product to rain, liquids or moisture.
• Do NOT expose this product to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the product.
• Do NOT make unauthorized alterations to this product.
• Use this product only with an agency approved power supply which meets local regulatory requirements (e.g., UL, CSA, VDE, CCC).
• If the battery leaks, do not allow the liquid to come in contact with the skin or eyes. If contact is made, seek medical advice.
• Do not expose products containing batteries to excessive heat (e.g. from storage in direct sunlight, fire or the like).
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This device complies with FCC and Industry Canada radiation exposure limits set forth for general population. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Meets IMDA Requirements.

This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Management Regulation for Low-power Radio-frequency Devices

Article XII
According to “Management Regulation for Low-power Radio-frequency Devices” without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV
The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act.

The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

DON’T attempt to remove the rechargeable lithium-ion battery from this product. Contact your local Bose retailer or other qualified professional for removal.

Please dispose of used batteries properly, following local regulations. Do not incinerate.
Removal of the rechargeable lithium-ion battery in this product should be conducted only by a qualified professional. Please contact your local Bose retailer or see http://products.bose.com/static/compliance/index.html for further information.

<table>
<thead>
<tr>
<th>Names and Contents of Toxic or Hazardous Substances or Elements</th>
<th>Toxic or Hazardous Substances and Elements</th>
</tr>
</thead>
<tbody>
<tr>
<td>Part Name</td>
<td>Lead (Pb)</td>
</tr>
<tr>
<td>PCBs</td>
<td>X</td>
</tr>
<tr>
<td>Metal Parts</td>
<td>X</td>
</tr>
<tr>
<td>Plastic Parts</td>
<td>0</td>
</tr>
<tr>
<td>Speakers</td>
<td>X</td>
</tr>
<tr>
<td>Cables</td>
<td>X</td>
</tr>
</tbody>
</table>

This table is prepared in accordance with the provisions of SJ/T 11364.

O: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.

X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.

Date of Manufacture: The eighth digit in the serial number indicates the year of manufacture; “8” is 2008 or 2018.

China Importer: Bose Electronics (Shanghai) Company Limited, Part C, Plan 9, No. 353 North Riying Road, China (Shanghai) Pilot Free Trade Zone

EU Importer: Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

Taiwan Importer: Bose Taiwan Branch, 9F-A1, No.10, Section 3, Minsheng East Road, Taipei City 104, Taiwan Phone Number: +886-2-2514 7676

Mexico Importer: Bose de México, S. de R.L. de C.V., Paseo de las Palmas 405-204, Lomas de Chapultepec, 11000 México, D.F. Phone Number: +5255 (5202) 3545

Input Rating: 5V — — — 0.4A

Charging temperature range: 41° F to 104° F (5° C to 40° C)

Discharging temperature range: -4° F to 113° F (-20° C to 45° C)
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Apple, iPad, iPhone, and iPod are trademarks of Apple Inc., registered in the U.S. and other countries. The trademark “iPhone” is used in Japan with a license from Aiphone K.K.

Use of the Made for Apple badge means that an accessory has been designed to connect specifically to the Apple product(s) identified in the badge, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.

Bose Corporation Headquarters: 1-877-230-5639

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WHAT'S IN THE CARTON?

Contents

Confirm that the following parts are included:

- Bose® On-Ear Wireless headphones
- Carry case
- USB cable
- 3.5 mm audio cable

Note: If any part of your product is damaged, do not use it. Contact your authorized Bose dealer or Bose customer service. Visit: global.Bose.com/Support/OEW
HEADPHONE CONTROLS

The headphone controls are located on the right earcup.

Power on/off

To power on: Slide the **Power/Bluetooth** button up.

The battery indicator glows green, glows amber or blinks red (to indicate the current battery level). You hear “Battery <number> percent.”

To power off: Slide down. You hear the power-down tones.
Headphone functions

The headphone controls are located on the right earcup.

Media playback and volume functions

<table>
<thead>
<tr>
<th>Function</th>
<th>What to do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Play/Pause</td>
<td>Press the Multi-function button ● ● ●.</td>
</tr>
<tr>
<td>Skip Forward</td>
<td>Press ● ● ● twice quickly.</td>
</tr>
<tr>
<td>Skip Backward</td>
<td>Press ● ● ● three times quickly.</td>
</tr>
<tr>
<td>Fast Forward</td>
<td>Press ● ● ● twice quickly and hold the second press.</td>
</tr>
<tr>
<td>Rewind</td>
<td>Press ● ● ● three times quickly and hold the third press.</td>
</tr>
<tr>
<td>Volume Up</td>
<td>Press +.</td>
</tr>
<tr>
<td>Volume Down</td>
<td>Press −.</td>
</tr>
</tbody>
</table>
## Call functions

<table>
<thead>
<tr>
<th>Function</th>
<th>What to do</th>
</tr>
</thead>
<tbody>
<tr>
<td>Answer a call</td>
<td>Press the Multi-function button •••.</td>
</tr>
<tr>
<td>End a call</td>
<td>Press •••.</td>
</tr>
<tr>
<td>Decline an incoming call</td>
<td>Press and hold ••• for one second.</td>
</tr>
<tr>
<td>Answer a second incoming call and put the current call on hold</td>
<td>While on a call, press •••.</td>
</tr>
<tr>
<td>Decline a second incoming call and stay on current call</td>
<td>While on a call, press and hold ••• for one second.</td>
</tr>
<tr>
<td>Transfer a call to/from your mobile device</td>
<td>While on a call, press and hold ••• for three seconds.</td>
</tr>
<tr>
<td>Switch between two calls</td>
<td>With two active calls, press ••• twice quickly.</td>
</tr>
<tr>
<td>Create a conference call</td>
<td>With two active calls, press and hold ••• for three seconds.</td>
</tr>
<tr>
<td>Access voice control to make a call</td>
<td>While not on a call, press and hold ••• for one second.</td>
</tr>
<tr>
<td></td>
<td>Your mobile device may not support voice control. Refer to your device owner’s guide for more information.</td>
</tr>
<tr>
<td>Mute/unmute a call</td>
<td>While on a call, press + and – simultaneously.</td>
</tr>
</tbody>
</table>
BATTERY CHARGING

Connect the USB cable

CAUTION: Use this product only with an agency-approved power supply that meets local regulatory requirements (for example: UL, CSA, VDE, CCC).

1. Plug the small end of the USB cable into the micro-USB connector on the right earcup.

2. Plug the other end of the USB cable into a wall charger or computer that is powered on.

Notes:

• The headphones do not play while charging.
• While charging, the battery indicator glows amber.
• When the battery is fully charged, the battery indicator glows green.
• Allow up to three hours to fully charge the battery. A full charge will power the headphones for up to 15 hours. A 15-minute partial charge will power the headphones for 2 hours.
Check the headphone charging status

Each time you power on the headphones, the voice prompt announces the headphone battery charge level. To visually check the battery, the indicator is located on the right earcup.

While the headphones are in use, the battery indicator blinks red when the battery needs charging. For more information, see “Battery indicator” on page 14.

**Note:** If connected to an Apple device, the device displays the headphone battery level near the upper right corner of the screen and in the notification center.
STATUS INDICATORS

The Bluetooth and battery indicators are located on the right earcup.

**Bluetooth indicator**

Shows the connection status of a mobile device.

<table>
<thead>
<tr>
<th>Behavior</th>
<th>System state</th>
</tr>
</thead>
<tbody>
<tr>
<td>Blinking blue</td>
<td>Ready to pair</td>
</tr>
<tr>
<td>Blinking white</td>
<td>Connecting</td>
</tr>
<tr>
<td>Solid white</td>
<td>Connected</td>
</tr>
</tbody>
</table>

**Battery indicator**

Shows the battery charge level.

<table>
<thead>
<tr>
<th>Behavior</th>
<th>System state</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid green</td>
<td>Medium to full charge</td>
</tr>
<tr>
<td>Solid amber</td>
<td>Low charge</td>
</tr>
<tr>
<td>Blinking red</td>
<td>Need to charge</td>
</tr>
<tr>
<td>Solid red</td>
<td>Charging error. Contact Bose customer service.</td>
</tr>
</tbody>
</table>
Voice prompts guide you through the pairing and connecting processes, announce the battery level and identify connected devices. You can customize voice prompts using the buttons on the headphones.

**Pre-installed languages**

The following languages are pre-installed on your headphones:

- English
- Mandarin
- Dutch
- Spanish
- Japanese
- Russian
- French
- Italian
- Polish
- German
- Portuguese

**To check for additional languages**

Download the Bose® Updater.
Visit: btu.Bose.com

**Change the language**

1. Press and hold ●●● and + simultaneously until you hear the voice prompt for the first language option.
2. Press + or − to move through the list of languages.
3. When you hear your language, press and hold ●●● to select it.

**Disable voice prompts**

Press and hold + and − simultaneously until you hear “Voice prompts off.”

**Note:** Repeat to re-enable voice prompts.
Bluetooth wireless technology lets you stream music from mobile devices such as smartphones, tablets and laptop computers. Before you can stream music, pair the device with your headphones.

Pairing your mobile device

1. With your headphones powered on, slide the Power/Bluetooth button [up to the Bluetooth symbol] and hold until you hear “Ready to pair” (if wearing the headphones) or you see the Bluetooth indicator blink blue (if holding the headphones).

2. On your mobile device, enable the Bluetooth feature.
   Tip: The Bluetooth feature is usually found in the Settings menu.

3. Select your headphones from the device list.

Once paired, you hear “Connected to <device name>” or see the Bluetooth indicator glow solid white.
BLUETOOTH CONNECTIONS

Disconnect a mobile device

Turn off the Bluetooth feature on your mobile device.

Reconnect a mobile device

When powered on, the headphones try to reconnect with up to two of the most recently connected devices.

Note: The devices must be within range (30 ft. or 9 m) and powered on.
MULTIPLE BLUETOOTH CONNECTIONS

You can pair additional devices to your headphones. These Bluetooth connections are controlled with the Power/Bluetooth button.

**Note:** Voice prompts must be enabled to control multiple Bluetooth connections (see page 15).

**Pair an additional mobile device**

You can store up to eight paired mobile devices in the headphone pairing list, and your headphones can be actively connected to two devices at a time.

To pair an additional device, repeat the instructions for “Pairing your mobile device” on page 16.

**Note:** You can play audio from only one device at a time.

**Identify connected mobile devices**

Slide the Power/Bluetooth button 🎧 up to the Bluetooth symbol 📡 and release to hear the devices that are currently connected.

**Switch between two connected devices**

1. Pause audio on your first device.
2. Play audio on your second device.
MULTIPLE BLUETOOTH CONNECTIONS

Reconnect a previously paired device

1. Slide ♠ up to $ and release to hear the device that is currently connected.
2. Slide ♠ up to $ again within three seconds to connect to the next device in the headphone pairing list.
3. Repeat until you hear the desired device name.
4. Play audio on the connected device.

Clear the headphone pairing list

1. Slide ♠ up to $ and hold for 10 seconds, until you hear “Bluetooth device list cleared.”
2. Delete your Bose® On-Ear Wireless headphones from the Bluetooth list on your mobile device.
   All devices are cleared and the headphones are ready to pair.
W I R E D C O N N E C T I O N S

Connect the 3.5 mm audio cable

Use the supplied cable to connect a non-wireless device to the headphones, or if the headphone battery if depleted.

**Note:** Connecting to a device with the cable disables the headphones' microphone, preventing you from using the headphones for phone calls or voice commands.

1. Power off the headphones (see page 9).
2. Insert the cable into the connector on the left earcup.
3. Insert the other end of the cable into the connector on your device.
Store the headphones

The earcups fold inward for easy, convenient storage. Place the folded headphones into the case with the soft divider between the two earcups.

Notes:
- Turn the headphones off when not in use.
- Fully charge the battery before storing the headphones for more than a few months.
CARE AND MAINTENANCE

Clean the headphones

Your headphones may require periodic cleaning.
• Wipe the outside surfaces with a soft, dry cloth.
• Do not allow moisture to get inside the earcups or the audio input connector.

Replacement parts and accessories

Replacement parts and accessories can be ordered through Bose customer service. Visit: global.Bose.com/Support/OEW

Limited warranty

The headphones are covered by a limited warranty. Visit our website at global.Bose.com/warranty for details of the limited warranty.

To register your product, visit global.Bose.com/register for instructions. Failure to register will not affect your limited warranty rights.
Common solutions

If you experience problems with your headphones:

• Power on the headphones (see page 9).
• Check the state of the status indicators (see page 14).
• Make sure your mobile device supports Bluetooth (see page 16).
• Charge the battery (see page 12).
• Increase the volume on your headphones, device and music app.
• Try connecting another device (see page 16).

If you could not resolve your issue, use the table below to identify symptoms and solutions to common problems. If you are still unable to find a resolution, contact Bose customer service.
Visit: global.Bose.com/Support/OEW

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Headphones don’t power on</td>
<td>• Make sure the Power/Bluetooth button is in the middle position (see page 9).</td>
</tr>
<tr>
<td></td>
<td>• Charge the battery (see page 12).</td>
</tr>
<tr>
<td>Headphones won’t pair with mobile device</td>
<td>• On your device:</td>
</tr>
<tr>
<td></td>
<td>- Turn the Bluetooth feature off and then on.</td>
</tr>
<tr>
<td></td>
<td>- Delete your headphones from the Bluetooth list on your device. Pair again (see page 16).</td>
</tr>
<tr>
<td></td>
<td>- Move your device closer to the headphones and away from any interference or obstructions.</td>
</tr>
<tr>
<td></td>
<td>- Pair a different device (see page 16).</td>
</tr>
<tr>
<td></td>
<td>- Visit: global.Bose.com/Support/OEW to see how-to videos.</td>
</tr>
<tr>
<td></td>
<td>- Clear the headphone pairing list (see page 19). Pair again.</td>
</tr>
<tr>
<td>Symptom</td>
<td>Solution</td>
</tr>
<tr>
<td>-------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| No sound                | • If your device is wirelessly connected to the headphones:  
- Slide the Power/Bluetooth button up to the Bluetooth symbol and release to hear the connected device. Make sure you are using the correct device.  
- Move your device closer to the headphones and away from any interference or obstruction.  
- Use a different music source.  
- Pair a different device (see page 16).  
- If two devices are connected, pause the first device and play the other mobile device.  
- If two devices are connected, move the devices within range of the headphones (30 ft. or 9 m).  
• If your device is connected to the headphones using the cable:  
- Secure both ends of the cable.  
- Power off the headphones (see page 9).  
- Connect another device. |
| Poor sound quality      | • If your device is wirelessly connected to the headphones:  
- Use a different music source.  
- Pair a different mobile device.  
- Disconnect the second device.  
- Move the device closer to the headphones, and away from any interference or obstructions.  
• If your device is connected to the headphones using the cable:  
- Secure both ends of the cable.  
- Connect another device. |