

# Bose® SoundLink® on-ear Bluetooth® headphones

Owner's Guide | Brugervejledning | Bedienungsanleitung | Gebruikershandleiding Guía del usuario | Käyttöohje | Notice d'utilisation | Manuale di istruzioni Kezelési útmutató | Brukerveiledning | Podręcznik użytkownika | Bruksanvisning ฐมือผู้ใช้ | 사용자 안내서 | 用户指南 | 使用者指南 | オーナーズガイド | ムレ

#### Important Safety Instructions

#### Please read this owner's guide carefully and keep for future reference.



#### WARNING:

- · DON'T use the headphones at a high volume for any extended period.
- To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
- Turn the volume down on your device before placing the headphones in your ears, then turn the volume up gradually until you reach a comfortable listening level.
- DON'T use your headphones while driving or at any time the inability to hear outside surrounding sounds may
  present a danger to yourself or others.
- DO focus on your safety and that of others if you use the headphones while engaging in any activity requiring
  your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc. Remove
  the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and
  warning signals.
- DON'T use mobile phone adapters to connect headphones to airplane seat jacks as this could result in
  personal injury such as burns or property damage due to overheating. Remove and disconnect immediately if
  you experience a warming sensation or loss of audio.
- DON'T submerge or expose for extended period to water or wear while participating in water sports, i.e. swimming, waterskiing, surfing, etc.
- · DON'T drop, sit on or allow the headphones to be immersed in water.
- DON'T expose this apparatus to dripping or splashing, and do not place objects filled with liquids such as
  vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the
  system. Exposure to liquids may create a failure and/or fire hazard.
- DON'T place naked flame sources, such as lighted candles, on or near the product.
- The battery pack shall not be exposed to excessive heat such as sunshine, fire or the like.
- In the event of a battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Batteries need to be charged before use. Always use the correct charger and refer to the manufacturer's instructions or equipment manual for proper charging instructions.
- Removal of the chargeable lithium-ion battery in this product shall be conducted only by a qualified professional.
   Please contact your local Bose® retailer.
- The Bose® SoundLink® on-ear *Bluetooth*® headphones do not require scheduled cleaning. Should cleaning be necessary, simply wipe the outside surfaces with a soft cloth.



**WARNING:** This product contains magnetic material. Contact your physician if you have questions on whether this might affect the operation of your implantable medical device.



**CAUTION:** Do not make unauthorized alterations to the product; doing so may compromise safety, regulatory compliance, system performance, and may void the warranty.

NOTE: Use this product only with an agency approved power supply meeting local regulatory requirements (ex. UL, CSA, VDE, CCC).

- 1. Read these instructions.
- 2. Keep these instructions.
- Heed all warnings.
- Follow all instructions.
- Do not use this apparatus near water.
- 6. Clean only with a dry cloth.
- Refer all servicing to qualified personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

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#### Important Safety Instructions



Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and all other applicable EU directive requirements. The complete declaration of conformity can be found at: www.Bose.com/compliance

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- · Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with FCC and Industry Canada RF radiation exposure limits set forth for general population. It must not be co-located or be operating in conjunction with any other antenna or transmitter.

This Class B digital apparatus complies with Canadian ICES-003. CAN ICES-3 (B) / NMB-3 (B)

This device complies with part 15 of the FCC rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Temperature range:

Operating: -4°F to 113°F (-20°C to 45°C)

Charging: 41°F and 104°F (5°C and 40°C)



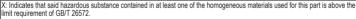
Designed by Bose.
Assembled in China.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

| Names and Contents of Toxic or Hazardous Substances or Elements |           |              |              |                     |                               |  |  |  |
|---|-----------|--------------|--------------|---------------------|-------------------------------|--|--|--|
| Toxic or Hazardous Substances and Elements                      |           |              |              |                     |                               |  |  |  |
| Part Name   | Lead (Pb) | Mercury (Hg) | Cadmium (Cd) | Hexavalent (CR(VI)) | Polybrominated Biphenyl (PBB) | Polybrominated<br>diphenylether (PBDE) |  |  |
| PCBs  | X         |              |              |                     |                               |  |  |  |
| Metal parts   | Х         | 0            | 0            | 0                   | 0                             | 0                                      |  |  |
| Plastic parts   | 0         | 0            | 0            | 0                   | 0                             | 0                                      |  |  |
| Speakers  | Х         | 0            | 0            | 0                   | 0                             | 0                                      |  |  |
| Cables  | Х         | 0            | 0            | 0                   | 0                             | 0                                      |  |  |

O: Indicates that said hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.





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"Made for iPod," "Made for iPhone," and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by Bose Corporation is under license.

## Introduction

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#### Introduction

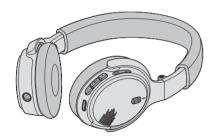
## Thank you

We appreciate your choice of the Bose® SoundLink® on-ear *Bluetooth®* headphones. These wireless stereo headphones combine the audio performance and comfort you expect from Bose with the freedom to move away from your source.

## Unpacking

Check the carton for: the Bose SoundLink on-ear *Bluetooth* headphones, audio cable, USB charging cable, and carry case. Be sure to save all packing materials. They provide the safest means for any necessary shipping or transporting.

If any part of the product appears to be damaged, do not attempt to use it. Contact your authorized Bose dealer immediately or call Bose Customer Service. For contact information, see "Customer service" on page 15.



SoundLink® on-ear Bluetooth® headphones



Carry case

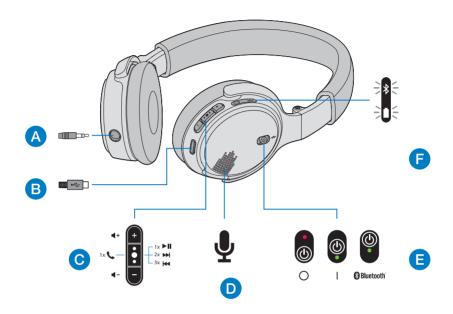


USB charging cable



Back-up audio cable

# **Headphone components**



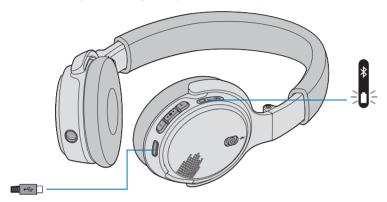
- A Back-up audio cable connector
- B USB charging connector
- C Headphone controls

- Microphone
- Power/Bluetooth® button (three-position)
- Bluetooth and battery indicators

## Charging the battery

- Plug the small end of the USB cable into the micro-USB connector on the headphones right earcup.
- 2. Plug the other end into a USB wall charger or computer that is powered on. Allow up to three hours to fully charge the battery. A full charge will power the headphones for up to 15 hours.

A 15-minute partial charge will power the headphones for 2 hours.



**Note:** The headphones will not play while charging.

#### **Battery indicator**

The battery indicator is located on the right earcup. While the battery is charging, the battery indicator glows amber. When the battery is fully charged, the indicator glows green.

## Selecting a language for voice prompts

The headphones feature voice prompts to guide you through the pairing and connecting processes. The voice prompts also indicate the battery charge level and the name of the currently connected device.

When you turn on the headphones for the first time, the voice prompts will be heard in English. To select a different language:

- **1.** Turn on the headphones and put them on your head.
- Press and hold ●●● and + at the same time until you hear the voice prompt for the first language option.
- Press + or to move through the list of language options:
   English, Spanish, French, German, Mandarin, Japanese, Italian, Portuguese, Dutch, Russian, Polish
- **4.** When you hear your language, press and hold ● to select.

#### Turning voice prompts off/on

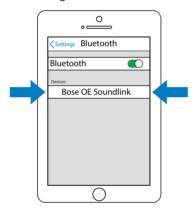
If you prefer not to hear voice prompts, press and hold + and - at the same time until you hear, "Voice prompts off".

Repeat to turn voice prompts back on.

## Pairing the first mobile device

- 2. On your mobile device, make sure the *Bluetooth* feature is on. (The *Bluetooth* menu is usually found in the Settings menu.)
- 3. Select Bose OE SoundLink from the device list.

You will hear, "Connected to <device name>" or you will see the *Bluetooth* indicator glow solid white.



**Note:** Refer to your mobile device's owner's guide to learn more about how it pairs/connects with other devices.

## Playing music

Once your mobile device is connected, start a music app on your mobile device and play music. You can play, pause, track forward track backward, and adjust the volume using either the headphone controls or the device controls.

See "Headphone controls" on page 11.

#### Operation

## Using the headphones with multiple devices

The headphones can remember up to eight paired devices and can be actively connected to two devices at a time.

#### Pairing another device

- Slide all the way up to the \$\frac{1}{2}\$ symbol and hold until you hear, "Ready to pair new device" or you see the Bluetooth® indicator blinking blue.
- On your mobile device, make sure the Bluetooth feature is on. (The Bluetooth menu is usually found in the Settings menu.)
- 3. Select Bose OE SoundLink from the device list.

You will hear, "Connected to <device name>" or you will see the *Bluetooth* indicator glow solid white.

#### Managing multiple connections

When powered on, the headphones will automatically connect to the two most recently connected devices.

When two devices are actively connected, you can play music from either device. To switch between connected devices, pause the first device and play music from the second.

#### Scrolling through other paired devices

To play music from a device in the headphone memory that is not currently connected:

- Slide 

   all the way up to the 

   symbol and release to hear which device(s) are currently connected.
- 2. Within three seconds, slide **(!**) all the way up to the **∤** symbol and release again to connect to the next paired device.
- 3. Repeat step 2 until you hear the correct device name.

**Note:** To use this feature, voice prompts must be on. (See "Turning voice prompts off/on" on page 9.)

**Note:** If a device is not within *Bluetooth* range, 33 ft. (10 m), scroll to the next device.

#### Clearing the headphone memory

To clear the headphone memory of all devices:

- 2. Delete Bose OE SoundLink from the Bluetooth list on your mobile device.

All Bluetooth devices are cleared and the headphones are ready to pair.

## Headphone controls

The headphone controls are located on the side of the right earcup.



Volume up

Multi-function

Press once to play/pause or answer/end a call.

Double press to track forward. Triple press to track back.

Press and hold to ignore an incoming call.

Volume down

## **Headphone status indicators**

The headphone status indicators are located on the side of the right earcup.



#### Bluetooth® indicator

Blue blinking: Ready to pair White blinking: Connecting White solid: Connected

Battery indicator (while in use)

Green: Full charge

Amber: Medium charge

Red blinking: Charge needed

#### Battery charge level (for iOS devices)

When connected to the Bose® SoundLink® on-ear *Bluetooth®* headphones, iOS devices will display the headphone battery charge level near the upper right corner of the screen.

## Operation

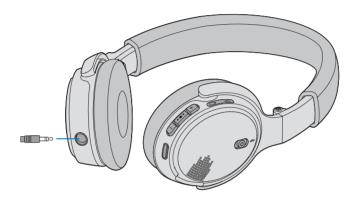
## Using the back-up audio cable

Use the supplied back-up audio cable to connect a non-wireless device, or if the headphone battery is depleted.

To use the audio cable:

- 1. Plug the audio cable into the connector on the left earcup.
- 2. Plug the audio cable into the connector on the device.

**Note:** Make sure **(b)** is in the off position when using the back-up audio cable.



# **Troubleshooting**

| Problem  | What to do  |
|--|---|
| Headphones do not turn on  | Make sure    is in the on position.     Charge the battery.   |
| Headphones do not connect with mobile device                       | <ul> <li>On your mobile device, turn off Bluetooth® and turn it back on. Then try pairing again.</li> <li>Delete Bose OE SoundLink from the Bluetooth list on your mobile device. Then try pairing again.</li> <li>Move the mobile device closer to the headphones and away from any interference or obstructions.</li> <li>Try pairing another mobile device.</li> <li>Visit owners.Bose.com/SoundLinkOE to see how-to videos (US and Canada only).</li> <li>Clear the headphone memory: Slide  all the way up to the \$\frac{1}{2}\$ symbol and hold for 10 seconds. Delete Bose OE SoundLink from the Bluetooth list on your mobile device. Then try pairing again.</li> </ul> |
| No sound   | <ul> <li>Make sure the headphone power is on and battery is charged.</li> <li>Make sure the volume is turned up on the headphones and on your mobile device (or music app).</li> <li>Slide up and release to hear the name of the currently connected device.</li> <li>Try using a different music app.</li> <li>Try pairing another mobile device.</li> <li>If two mobile devices are actively connected, make sure the other device has been paused first.</li> <li>If two mobile devices are actively connected, make sure both devices are within range of the headphones (30 ft. or 10 m).</li> </ul>  |
| Poor sound quality   | <ul> <li>Move the mobile device closer to the headphones, and away from any interference.</li> <li>Try pairing another mobile device.</li> </ul>  |
| No audio from a device connected by audio cable                    | <ul> <li>Make sure the connected device is on and playing.</li> <li>Make sure the 3.5 mm plug is fully inserted into the headphones connector, and fully inserted into the source device.</li> <li>Make sure  is in the off position.</li> <li>Make sure the volume is turned up on the headphones and on your mobile device (or music app).</li> <li>Try connecting another device.</li> </ul>   |
| Poor sound quality<br>from a device<br>connected by audio<br>cable | <ul> <li>Make sure the 3.5 mm plug is fully inserted into the headphones connector, and fully inserted into the source device.</li> <li>Try connecting another device.</li> </ul>   |

#### Care and Maintenance

## **Battery care**

- Be sure to turn off the headphones when not in use.
- Before storing the headphones for more than a few months, be sure the battery is fully charged.
- If the battery indicator begins to blink red while in use, the battery is low and you
  must charge the headphones now.

## **Storage**

The earcups fold inward for easy, convenient storage. Place the folded headphones into the case with the soft divider between the two earcups.



## Cleaning

The headphones do not require scheduled cleaning. Should cleaning be necessary, simply wipe the outside surfaces with a soft, dry cloth. Do not allow moisture to get inside the earcups or the audio input connector. Do not use liquids or sprays.

## Replacement parts and accessories

Replacement parts and accessories can be ordered through Bose Customer Service. See "Customer service" on page 15.

## **Customer service**

For questions about your headphones, contact your local Bose dealer.

- To contact Bose directly, visit: http://global.Bose.com
- US only: http://owners.Bose.com/SoundLinkOE
- You can also visit us at: youtube.com/Bose

## **Limited Warranty**

Your Bose® SoundLink® on-ear *Bluetooth*® headphones are covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

The warranty information provided with this product does not apply in Australia and New Zealand. See our website at www.bose.com.au/warranty or www.bose.co.nz/warranty for details of the Australia and New Zealand warranty.

#### **Technical information**

**Temperature ranges:** Operate this product within the temperature range of:

-4°F to 113°F (-20°C to 45°C) only

Charge the battery where the temperature is between:

41°F and 104°F (5°C and 40°C) only

**Battery:** Rechargeable, non-replaceable lithium-ion polymer

Charging time: 3 hours for full charge
Operating time: Approximately 15 hours

**Operating range:** Up to 33 feet (10 m) from device





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