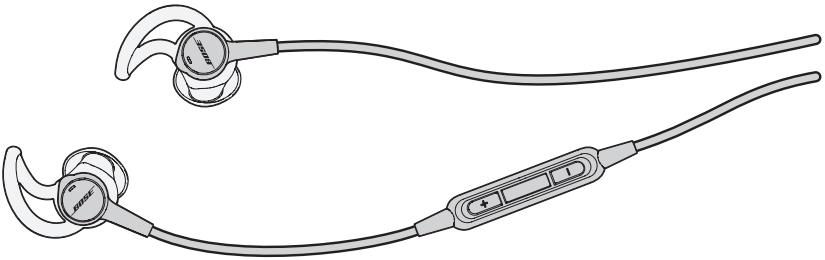


**BOSE**<sup>®</sup>



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# Bose<sup>®</sup> SoundTrue<sup>®</sup> Ultra

in-ear headphones

for use with select iPod, iPhone, and iPad models

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Owner's Guide | Brugervejledning | Bedienungsanleitung | Gebruikershandleiding

Guía del usuario | Käyttöohje | Notice d'utilisation | Manuale di istruzioni

Kezelési útmutató | Brukerveiledning | Podręcznik użytkownika | Bruksanvisning

ຄູ່ມືຜູ້ໃຊ້ | 사용자 안내서 | 用户指南 | 使用者指南 | オーナーズガイド | دليل المالك

# Important Safety Information

Please read this owner's guide carefully and keep for future reference.



## WARNINGS:

- DON'T** use the headphones at a high volume for any extended period.
  - To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
  - Turn the volume down on your device before placing the headphones in your ears, then turn the volume up gradually until you reach a comfortable listening level.
- DO** use caution and follow applicable laws regarding mobile phone and headphone use if using the headphones for phone calls while driving. Some jurisdictions impose specific limitations, such as single earpiece configuration, on the use of such products while driving. **DON'T** use the headphones for any other purpose while driving.
- DO** focus on your safety and that of others if you use the headphones while engaging in any activity requiring your attention, e.g., while riding a bicycle or walking in or near traffic, a construction site or railroad, etc. Remove the headphones or adjust your volume to ensure you can hear surrounding sounds, including alarms and warning signals.
- DON'T** use mobile phone adapters to connect headphones to airplane seat jacks, as this could result in personal injury such as burns or property damage due to overheating.
- DO** remove headphones and disconnect immediately if you experience a warming sensation or loss of audio.
- DON'T** submerge or expose for extended period to water, or wear while participating in water sports, i.e. swimming, waterskiing, surfing, etc.
- DON'T** let the headphones or accessories get wet. Exposure to moisture may increase the risk of fire or electric shock.
- DON'T** place naked flame sources, such as lighted candles, on or near the product.



**WARNING:** Contains small parts which may be a choking hazard. Not suitable for children under age 3.



**WARNING:** This product contains magnetic material. Contact your physician if you have questions on whether this might affect the operation of your implantable medical device.



This product conforms to all applicable EU directive requirements. The complete declaration of conformity can be found at [www.Bose.com/compliance](http://www.Bose.com/compliance)



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

Names and Contents of Toxic or Hazardous Substances or Elements						
Toxic or Hazardous Substances and Elements						
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	O	O	O	O	O
Metal parts	X	O	O	O	O	O
Plastic parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364. O: Indicates that said hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572. X: Indicates that said hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

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"Made for iPod," "Made for iPhone," and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.

**Please complete and retain for your records:**

The serial and model number can be found on the original shipping carton and on the warranty card.

Serial number \_\_\_\_\_

Model number \_\_\_\_\_

Purchase date \_\_\_\_\_

We suggest you keep your receipt with this owner's guide.

# Using the headphones

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## About your Bose® SoundTrue® Ultra in-ear headphones

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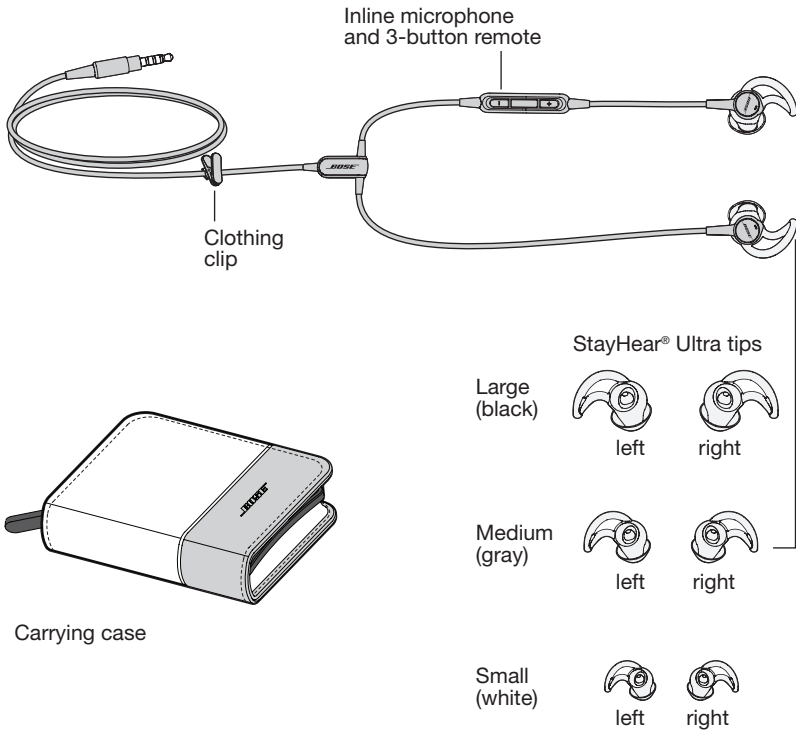
The Bose® SoundTrue® Ultra in-ear headphones offer a combination of lifelike audio performance and comfortable fit not available from most conventional headphones.

### Features

- Enjoy your music with deep, clear sound and full immersion.
- Exclusive TriPort® technology delivers natural-sounding lows, even at higher volumes.
- Inline microphone and remote for easy switching between calls and music with select iPod, iPhone, and iPad models.
- StayHear® tips keep your headphones comfortably in place.
- Engineered and tested for lasting quality and durability.
- Carrying case stores and protects headphones.
- Available in different colors to fit your style.

## Unpacking

Carefully unpack the carton and confirm that the following parts are included:



**Note:** The headphones come with medium (gray) StayHear® Ultra tips attached.

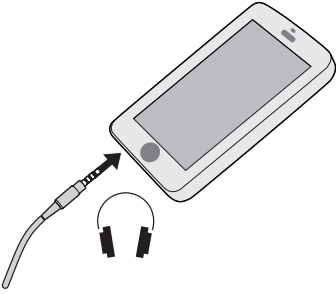
# Using the headphones

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## Connecting to your device

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Connect the headphones to the standard 3.5 mm headphone connector on your device.



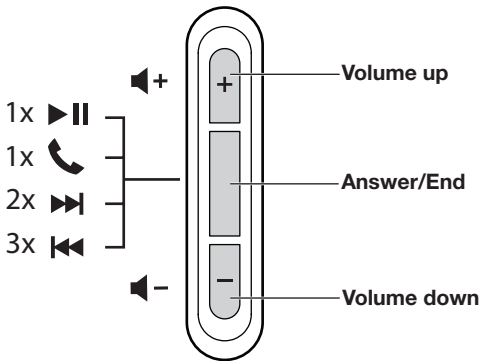
## Using the headphones with your device

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The Bose® SoundTrue® Ultra in-ear headphones come with an inline microphone and 3-button remote.

**Note:** Full controls may not be available for some devices or applications.

### Headphone controls



# Using the headphones

## Basic functions

Increase volume	Press and release the + button.
Decrease volume	Press and release the – button.
Answer a call	When you receive an incoming call, press and release the Answer/End button to answer.
End a call	Press and release the Answer/End button.
Decline an incoming call	Press and hold the Answer/End button for about two seconds, then release.
Switch to an incoming or on-hold call and put the current call on-hold	While on a call, press and release the Answer/End button once. Press and release again to switch back to the first call.
Switch to an incoming or on-hold call and end the current call	While on a call, press and hold the Answer/End button for about two seconds, then release.
Use voice control	Press and hold the Answer/End button. For more information on voice control, refer to your device user's guide.

## Media playback functions

Play or pause a song or video	Press and release the Answer/End button.
Skip forward	Press and release the Answer/End button twice quickly.
Fast forward	Press and release the Answer/End button twice quickly and hold the second press.
Skip backward	Press and release the Answer/End button three times quickly.
Rewind	Press and release the Answer/End button three times quickly and hold the third press.

# Using the headphones

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## Importance of proper fit

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For optimum audio performance, it is important to choose the correct size StayHear® Ultra tip. Select the size that gives you the best comfort and fit in each ear. You may need to try all three sizes to determine the best fit.

**Note:** To test the fit, try speaking aloud. Your voice should sound muffled in both ears. If not, select another tip size.

Each tip is marked with either an L or an R. Be sure to attach the left tip (L) to the left earpiece and the right tip (R) to the right earpiece.



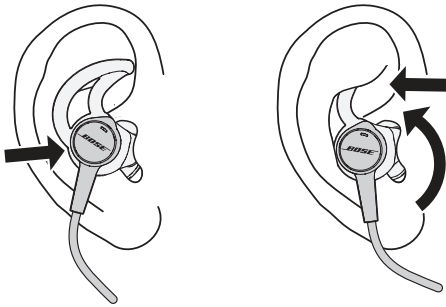
## Fitting the headphones to your ear

The StayHear® tip allows the earpiece to rest comfortably in the bowl of your ear. The wing part of the tip fits just under your ear ridge.

### To determine if the tip is the right size:

1. Insert the headphone into the ear so the tip gently rests in the opening of the ear canal.
2. Tilt the headphone back and press the tip wing under the ear ridge until it is secure.

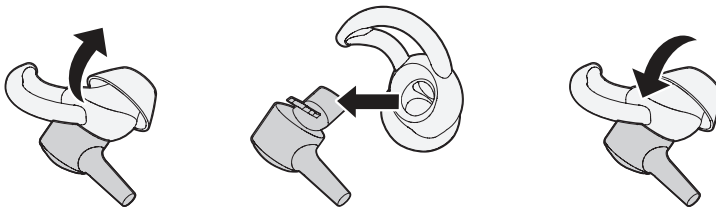
The tips should fit comfortably yet securely in the bowl of the ear.





## Changing the eartips

1. Gently peel the edges of the attached tip away from the earpiece, using care not to tear the tip.  
**Caution:** To prevent damage, do not pull on the StayHear® Ultra tip wing.
2. Position the opening of the new tip over the nozzle and the small slot over the nozzle hook.
3. Ease the base of the tip down around the base of the earpiece until the tip feels secured.



## Removing the headphones

The eartip may form a tight seal inside the ear. Use a slow, twisting motion to gradually break the seal before removing the headphones.

# Using the headphones

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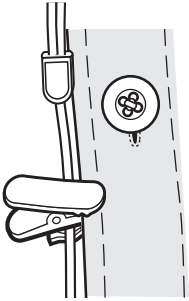
## Adjusting for comfort and stability

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There are several ways you can adjust your headphones to provide additional comfort and stability. You can customize how you wear your headphones using the adjustment slider and clothing clip.

### Using the clothing clip

Use the clothing clip to fasten the cable to your clothing, for convenience, stability, and to help manage the cable. This can be helpful during high-movement activities or when using the headphones in a single earpiece configuration.



### Using a single earpiece

The Bose® SoundTrue® Ultra in-ear headphones can be used with only the right (R) earpiece in your ear. This allows you to take calls and still hear surrounding sounds.

## Troubleshooting

If you experience any trouble using your headphones, try the following troubleshooting instructions.

Problem	What to do
No audio/intermittent	<ul style="list-style-type: none"><li>• Securely connect the headphone cable to the 3.5 mm headphone connector on your device.</li><li>• Try another eartip size.</li><li>• Try another device.</li></ul>
Excessive bass	<ul style="list-style-type: none"><li>• Turn off any audio enhancement features on the audio source.</li></ul>
Microphone is not picking up sound	<ul style="list-style-type: none"><li>• Make sure you are using a compatible device. See the “Made for” list on the product carton.</li><li>• Securely connect the headphones plug to the headphone input.</li><li>• Make sure the microphone opening on the back of the Answer/End button is not blocked.</li><li>• Try another phone call.</li><li>• Try another device.</li></ul>
Device not responding to remote (button) presses	<ul style="list-style-type: none"><li>• Securely connect the headphone cable to the 3.5 mm headphone connector on your device.</li><li>• For multi-press functions: Vary speed of presses.</li></ul>
Device not responding to remote	<ul style="list-style-type: none"><li>• Full controls may not be available for some devices or applications.</li></ul>
Ear tips falling off	<ul style="list-style-type: none"><li>• Securely attach the eartips to the earpiece and nozzle hook.</li></ul>
Lost ear tip	<ul style="list-style-type: none"><li>• Contact Bose for replacement tips.</li></ul>
Sound is muffled from earpiece	<ul style="list-style-type: none"><li>• Clear any debris or wax build-up from the eartips and headphones nozzles.</li><li>• Unplug the headphones from the audio source, then plug back in making sure they are securely connected.</li><li>• Try another device.</li></ul>



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