

**BOSE**®

# QUIETCOMFORT® 2

Owner's Guide

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## Safety Information

### Please read this owner's guide

Reading this owner's guide will help you to properly use your new Bose product and enjoy its features. Please save this owner's guide for future reference.

#### **WARNING:**

- Sounds that you rely on as warnings or reminders may have an unfamiliar character when you are using the headphones. Be aware of how these sounds vary in character, so you can recognize them as needed.
- Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when using these headphones, especially for extended periods.
- Keep batteries out of reach of children.

#### **CAUTION:**

- Do not use these headphones when operating a motor vehicle, or where the inability to hear outside sounds may present a danger to you or others.
- Do not drop, sit on, or allow the headphones to be immersed in water.



### Batteries

**Please dispose of used batteries properly,** following any local regulations. Do not incinerate.



This product conforms to the EMC Directive 89/336/EEC and to the Low Voltage Directive 73/23/EEC. The complete Declaration of Conformity can be found on [www.Bose.com/static/compliance/index.html](http://www.Bose.com/static/compliance/index.html).

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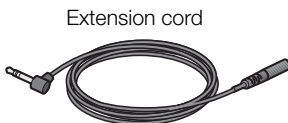
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Thank you for purchasing the QuietComfort® 2 Acoustic Noise Cancelling® headphones from Bose.

Three decades of research have resulted in the most advanced Bose® consumer noise reduction technology ever to be developed. The QuietComfort 2 headphones offer this noise reduction technology while maintaining our acclaimed lifelike audio performance and comfort. Enjoy them when you fly, work, or just relax.



Headphones



Extension cord



Headphones case



Airline adapter



Headphones cord

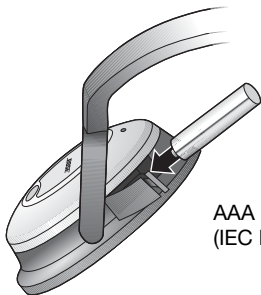
1/4in (6.3mm)  
Stereo adapter

AAA battery



## Before you put on the headphones

1. Tilt the top of the right earcup inward to gain access to the battery compartment.
2. Open the battery compartment and insert the battery as shown.

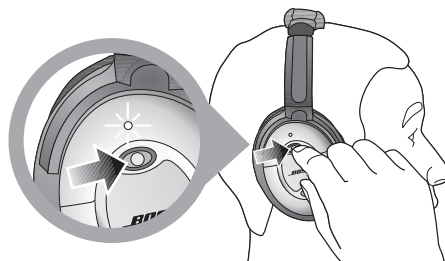


AAA alkaline battery  
(IEC LR03)

## For noise reduction only



Put on the headphones. Then slide the power switch forward to the On position. The battery light indicator will illuminate.



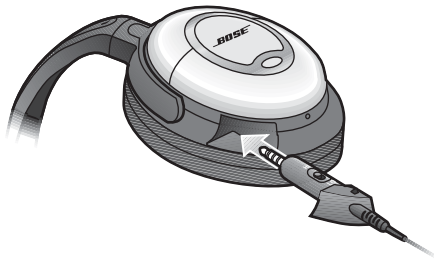
You do not need to connect the headphones cord for noise reduction only operation.

## For noise reduction *and* audio

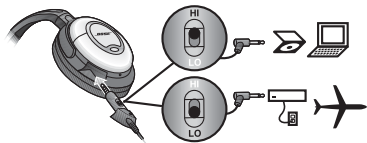


To enjoy both noise reduction and audio:

1. Gently push the headphones plug all the way into the connector opening until the plug housing is flush with the earcup.



2. Connect the headphones cord to an audio source.

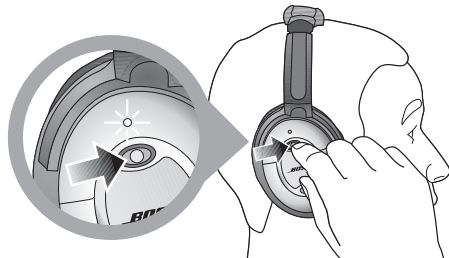



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**Note:** The LO setting of the LEVEL switch lowers the volume levels of strong audio output signals which are common on airline systems. If you find that the volume level is too low, set the LEVEL switch to HI.

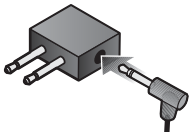
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3. Put on the headphones. Then slide the power switch forward to the On position. The battery light indicator will illuminate.



## Using the adapter plugs

To connect to in-flight entertainment systems equipped with dual output connectors, use the dual 3.5 mm output plug.



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**Note:** If you find that the volume level is too low, remove the adaptor plug and plug the headphone directly into the 3.5 mm output connector.

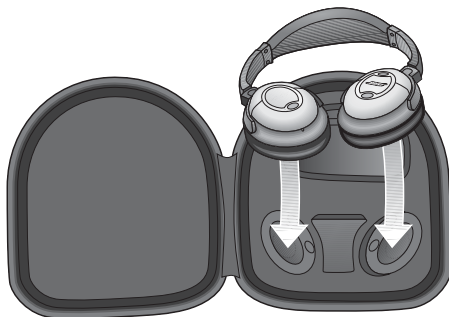
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To connect to an audio device that has a 1/4 in (6.3 mm) stereo output connector, use the stereo adapter plug.



## Storing the headphones

To store the headphones in the case, rotate the earcups inward, then place the headphones in the case.



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**CAUTION:** Incorrectly rotating the earcups can damage the headphones.

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## Battery life and replacement

Although it varies by usage, battery life averages 40 hours. The battery light indicator starts flashing when there are approximately 5 hours of battery life remaining.

When a replacement is needed, use a AAA alkaline battery (IEC LR03).

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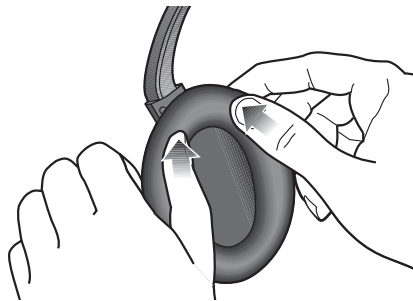
**Note:** Remaining battery life may vary when using rechargeable batteries. NiMH batteries, composed of nickel metal hydride, are recommended.

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## Reattaching the earcup cushions

If a cushion becomes partially or completely detached:

1. Push its mounting rim back into the earcup .



2. Press around the edge of the mounting rim, making sure it snaps into place all the way around the earcup.

## Replacement parts and accessories

You can purchase accessories from your Bose dealer, on the internet, or by placing an order over the phone. See the inside back cover for contact information.

## Troubleshooting

Problem	What to do
No noise reduction	<ul style="list-style-type: none"><li>• Turn on the headphones.</li><li>• Replace the battery.</li></ul>
Low or no volume	<ul style="list-style-type: none"><li>• Turn the source volume up.</li><li>• Set LEVEL switch to HI.</li><li>• Check the headphones cord connection at the source and the earcup.</li></ul>
Crackling noise; intermittent loss of noise reduction	<ul style="list-style-type: none"><li>• Replace the battery.</li></ul>
Low rumbling sound	<ul style="list-style-type: none"><li>• Adjust the fit of the headphones on your ears.</li><li>• Make sure no foreign objects are inside the earcups.</li></ul>
Volume too high	<ul style="list-style-type: none"><li>• Turn the source volume down.</li><li>• Set LEVEL switch to LO.</li></ul>



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## Other Considerations

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**WARNING:** *Except in case of emergency, Bose recommends that you NOT use these headphones as aviation communication headsets because:*

- *No incoming audio will be heard with a discharged or improperly installed battery. This could result in the potential of missed communications while piloting an aircraft.*
  - *Extremely loud ambient noise levels common to many propeller-driven aircraft may impair your ability to receive incoming audio communications, particularly during takeoff and climb out.*
  - *The QuietComfort 2 headphones are not engineered for altitude, temperature or other environmental conditions common in non-commercial aircraft, resulting in possible interference to critical communications.*
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QuietComfort® 2 headphones are designed for passenger use in air transport aircraft. They are not engineered to meet the needs of pilots or to meet civil aviation authority standards for communication headsets.

For pilots, Bose offers a communication headset specifically designed to meet or exceed civil authority standards. It features a microphone with the appropriate power and intelligibility for transmission of flight information. It is also engineered to withstand the altitude and temperature conditions that are common in non-commercial aircraft.

For more information on products for pilots, please contact Bose Corporation using the information supplied on the inside back cover of this owner's guide.

## **BOSE CORPORATION**

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### **Australia**

Phone: 1 800 023 367  
www.Bose.com.au

### **Belgique/België**

Phone: 012 390800  
Fax: 012 390840

### **Canada**

Phone: 1-800-465-2673  
Fax: 1-800-862-2673  
www.Bose.ca

### **China**

Phone: 86-22-62713000, x162  
Fax: 86-21-62713008

### **Danmark**

Phone: 04343-7777  
Fax: 04343-7818

### **Deutschland**

Phone: +49-5921-724142  
Fax: +49-5921-724251  
www.Bose.de

### **France**

Phone: 01-30616363  
Fax: 01-30616382  
www.Bosefrance.fr

### **India**

Phone: 1 600 11 2673  
Fax: 91 11 2307 3823  
www.Boseindia.com

### **Ireland**

Phone: (042) 9671500  
Fax: (042) 9671501  
www.Bose.ie

### **Italia**

Phone: 06 60 292 292  
Fax: 06 60 292 119  
www.Bose.it

### **Japan**

Phone: 0120-130-168  
Fax: 03-5489-1069  
www.Bose.co.jp

### **Mexico**

Phone: +52 (55) 52 02 35 45  
Fax: +52 (55) 52 02 41 95

### **Nederland**

Phone: 0299-390111  
Fax: 0299-390109  
www.Bose.nl

### **New Zealand**

Phone: 0800 501 511

**Norge**

Phone: 62 82 15 60

Fax: 62 82 15 69

**Österreich**

Phone: 01-60404340

Fax: 01-604043423

**Schweiz**

Phone: 061-9757733

Fax: 061-9757744

**Sverige**

Phone: 031-878850

Fax: 031-274891

**United Kingdom**

Phone: 0870 7414500

Fax: 0870 7414545

[www.Bose.co.uk](http://www.Bose.co.uk)

**United States**

Phone: 1-888-757-9943

Fax: 1-877-289-4366

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Framingham, MA 01701-9168 USA  
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