



## Bose® Solo 15/10 series II

TV sound system



Owner's Guide • Brugervejledning • Bedienungsanleitung • Gebruikershandleiding  
Guía del usuario • Käyttöohje • Notice d'utilisation • Manuale di istruzioni • Kezelési útmutató  
Brukerveiledning • Podręcznik użytkownika • Manual do proprietário • Bruksanvisning

# Important Safety Instructions

**Please read this owner's guide carefully and save it for future reference.**



The lightning flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated, dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electrical shock.



The exclamation point within an equilateral triangle, as marked on the system, is intended to alert the user to the presence of important operating and maintenance instructions in this owner's guide.



## WARNINGS:

- To reduce the risk of fire or electric shock, do not expose this product to rain or moisture.
- Do not expose this apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the product. Exposure to liquids may create a failure and/or fire hazard.
- Do not place naked flame sources, such as lighted candles, on or near the product.
- Do not allow children to push, pull, or climb on an A/V monitor. This may cause it to tip over, possibly resulting in personal injury or death. For added safety and stability, be sure to secure the monitor using a suitable anti-tip device.
- Never place the equipment in an unstable location. The equipment may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:
  - Using cabinets or stands recommended by the manufacturer of the equipment.
  - Only using furniture that can safely support the equipment.
  - Ensuring the equipment is not overhanging the edge of the supporting furniture.
  - Not placing the equipment on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the equipment to a suitable support.
  - Not standing the equipment on cloth or other materials placed between the equipment and supporting furniture.
  - Educating children about the dangers of climbing on furniture to reach the equipment or its controls.
  - If you doubt your ability to safely mount this product, contact a professional installer for help.



## WARNINGS:

- **Solo 10 series II system remote:** Do not ingest battery, chemical burn hazard.  
The remote control supplied with this product contains a coin/button cell battery. If the coin/button cell battery is swallowed it can cause severe internal burns in just two hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think the battery may have been swallowed or placed inside any part of the body, seek immediate medical attention. The coin/button cell battery may explode or cause a fire or chemical burn if incorrectly replaced or mishandled. Do not recharge, disassemble, heat above 212°F (100°C) or incinerate. Replace only with an agency approved (ex. UL) CR2032 or DL2032 3-volt lithium battery. Dispose of used batteries promptly.
- **Solo 15 series II system remote:** Do not dismantle, open or shred battery pack or cells. Do not expose batteries or a battery pack to heat or fire. Avoid storage in direct sunlight. Do not short-circuit battery. Do not store batteries carelessly in a box or drawer where they may short-circuit each other or be short-circuited by other metal objects. Do not remove a battery from its original packaging until required for use. Do not subject batteries to mechanical shock. In the event of a battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice. Observe the plus (+) and minus (-) marks on the battery and equipment and ensure correct use. Do not use any battery pack or cell which is not designed for use with the product. Keep batteries out of the reach of children. Seek medical advice immediately if a battery has been swallowed. Always purchase the correct battery for the equipment. Keep batteries clean and dry. Wipe the battery terminals with a clean dry cloth if they become dirty. Use the battery only in the application for which it was intended. When possible, remove the battery from the equipment when not in use. Replace only with AA (IEC LR06) alkaline batteries.



**CAUTION:** Do not make unauthorized alterations to the product; doing so may compromise safety, regulatory compliance, system performance, and may void the warranty.



**WARNING:** This product contains magnetic material. Contact your physician if you have questions on whether this might affect the operation of your implantable medical device.



**WARNING:** Contains small parts which may be a choking hazard. Not suitable for children under age 3.

## NOTES:

- The product label is located on the bottom of the product.
- Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.
- This product must be used indoors. It is neither designed nor tested for use outdoors, in recreational vehicles, or on boats.



Bose Corporation hereby declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC and all other applicable EU directive requirements. The complete declaration of conformity can be found at: [www.Bose.com/compliance](http://www.Bose.com/compliance)



**Please dispose of used batteries properly**, following local regulations. Do not incinerate.

## Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power supply or cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. Only use attachments/accessories specified by the manufacturer.
11. Unplug this apparatus during lightning storms or when unused for long periods of time.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way: such as power supply or cord is damaged; liquid has been spilled or objects have fallen into the apparatus; the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.



This symbol means the product must not be discarded as household waste, and should be delivered to an appropriate collection facility for recycling. Proper disposal and recycling helps protect natural resources, human health and the environment. For more information on disposal and recycling of this product, contact your local municipality, disposal service, or the shop where you bought this product.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by Bose Corporation could void the user's authority to operate this equipment.

This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This Class B digital apparatus complies with Canadian ICES-003.

CAN ICES-3 (B) / NMB-3 (B)

This device complies with FCC and Industry Canada RF radiation exposure limits set forth for general population. It must not be co-located or be operating in conjunction with any other antennas or transmitters.

This equipment complies with FCC/IC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Management Regulation for Low-power Radio-frequency Devices

Article XII

According to "Management Regulation for Low-power Radio-frequency Devices" without permission granted by the NCC, any company, enterprise, or user is not allowed to change frequency, enhance transmitting power or alter original characteristic as well as performance to an approved low power radio-frequency devices.

Article XIV

The low power radio-frequency devices shall not influence aircraft security and interfere legal communications; If found, the user shall cease operating immediately until no interference is achieved. The said legal communications means radio communications operated in compliance with the Telecommunications Act. The low power radio-frequency devices must be susceptible with the interference from legal communications or ISM radio wave radiated devices.

Names and Contents of Toxic or Hazardous Substances or Elements						
Toxic or Hazardous Substances and Elements						
Part Name	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	O	O	O	O	O
Metal parts	X	O	O	O	O	O
Plastic parts	O	O	O	O	O	O
Speakers	X	O	O	O	O	O
Cables	X	O	O	O	O	O
This table is prepared in accordance with the provisions of SJ/T 11364.						
O: Indicates that said hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement of GB/T 26572.						
X: Indicates that said hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement of GB/T 26572.						

#### Please complete and retain for your records:

Serial numbers can be found on the bottom of the soundbar and on the packaging for the remote control.

Remote serial number: \_\_\_\_\_

System serial number: \_\_\_\_\_

Purchase date: \_\_\_\_\_

We suggest you keep your receipt with this owner's guide.

**Date of manufacture:** The first bolded digit in the serial number indicates the year of manufacture; "5" is 2005 or 2015.


**China Importer:** Bose Electronics (Shanghai) Company Limited, Part C, Plan 9, No. 353 North Riyang Road, China (Shanghai) Pilot Free Trade Zone

**EU Importer:** Bose Products B.V., Gorslaan 60, 1441 RG Purmerend, The Netherlands

**Taiwan Importer:** Bose Taiwan Branch, Room 905, 9F, Worldwide House, 131 Min Sheng East Rd, Section 3, Taipei, Taiwan, 105

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## About your Solo 15/10 series II TV sound system

The Solo 15/10 series II system comes in two configurations:

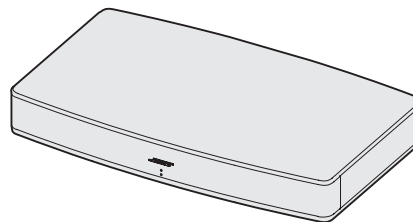
- The Solo 15 series II system has a metal grille and a programmable universal remote control.
- The Solo 10 series II system has a cloth grille and a remote control.

### System features

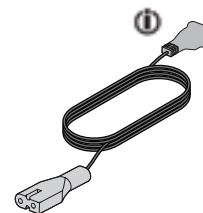
- Connects with just one audio cable for easy setup.
- Fits under most TVs 46" to 50" or can be placed on a shelf directly below TV.
- Programmable universal remote powers on/off your TV, cable/satellite box and system with the press of a single button (Solo 15 series II system).
- Stream music from *Bluetooth*® devices.
- Stores up to eight *Bluetooth* devices in its pairing list.
- Connects up to two *Bluetooth* devices for easy switching between devices.
- Delivers superb acoustic performance with an unobtrusive design.

## Unpacking

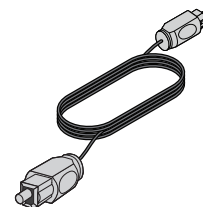
Carefully unpack the carton and confirm that the following parts are included:



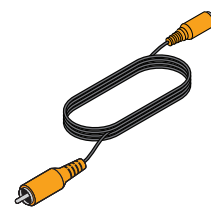
Solo 15/10 series II TV sound system



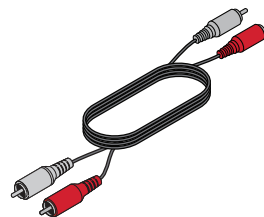
Power cord



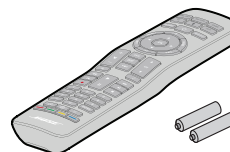
Optical cable



Coaxial cable  
(Europe only)



3.5 mm audio cable



Solo 15 series II system  
universal remote  
(batteries provided)

OR



Solo 10 series II  
system remote  
(battery installed)



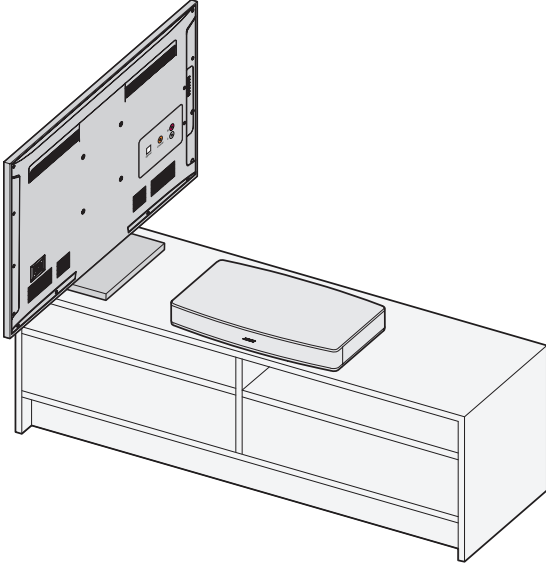
May ship with multiple power cords. The appropriate power cord for your region is supplied.

**Note:** If part of the system is damaged, do not use it. Contact your authorized Bose® dealer or Bose customer service. Refer to the contact sheet in the carton.

# Setting up the System

## Placing the system

1. Move your TV so you can see the **Audio Out** panel.
2. Place the Solo 15/10 series II system where you had your TV.



### Placement guidelines:

If placing the sound system backed up to a wall, position the front of the system as close as possible to the front edge of the shelf for optimum audio performance.

### CAUTIONS:

- If placing the sound system backed up to a wall, make sure there is a space of at least 1" (2.5 cm) between the wall and the rear of the system.
- With any placement of this product, make sure the ventilation openings on the rear panel are not blocked.

## Cable options

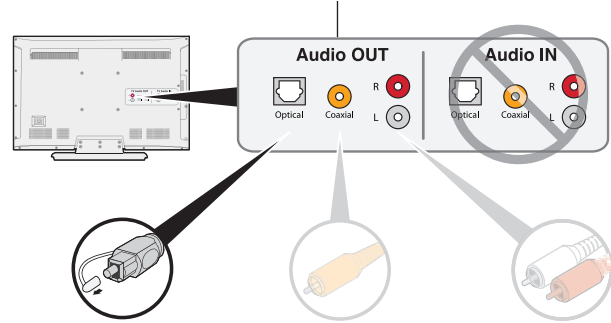
Connect your TV to the system using one of the three cable options. The optical cable is the preferred method for connection.

**Tip:** If your TV does not have an optical, coaxial or analog connector, see page 15.

1. On the back of your TV, locate the **Audio OUT** (digital) connector panel.

**Note:** You must connect the audio cable through your Audio OUT connector panel.

Your TV's connector panel may not appear as shown. Look for the shape (optical) or color of the connector:



**Option 1:  
Optical (digital)**  
Preferred method  
for connection.

**Option 2:  
Coaxial (digital)**  
Use if no optical  
output is available.

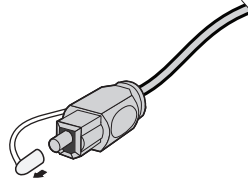
**Option 3:  
Analog (stereo)**  
Use this connection if  
no optical or coaxial  
outputs are available.

2. Choose an audio cable.

## Connecting your TV

Insert one end of the audio cable into the correct **Audio OUT** (digital) connector on your TV.

**CAUTION:** If using an optical cable, remove the protective caps from both ends. Inserting the plug in the wrong orientation can damage the plug and/or the connector.



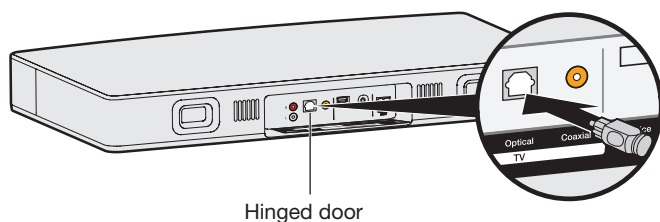
## Connecting the system

After connecting the audio cable to your TV, connect the other end to your system. Use only one audio cable.

### Option 1: Optical cable (preferred)

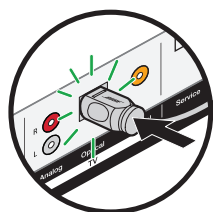
**CAUTION:** Ensure you have removed the protective cap from both ends of the optical cable. Inserting the plug in the wrong orientation can damage the plug and/or the connector.

1. Hold the optical cable's plug with the Bose logo facing up.
2. Align the plug with the **Optical** connector on the system and insert the plug carefully.



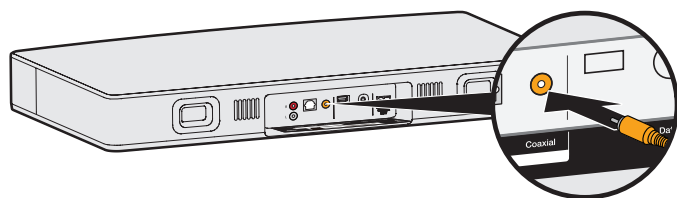
**Note:** The connector has a hinged door that swings inward when inserting the plug.

3. Firmly push the plug into the connector until you hear or feel a click.



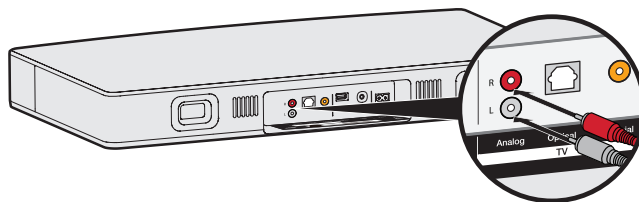
### Option 2: Coaxial cable

Insert the other end of the coaxial cable into the **Coaxial** connector on the system.



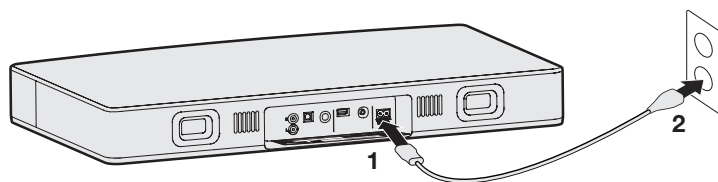
### Option 3: Analog cable

1. Insert the red plug into the **R** connector on the system.
2. Insert the white plug into the **L** connector on the system.



## Connecting to power

1. Plug one end of the power cord into the **Power** connector.
2. Plug the other end into a live AC power (mains) outlet.  
The system emits a tone.



## Setting up the System

### Placing your TV on the system

Lift your TV and place it on top of the system. Follow these guidelines:

- The Bose Solo 15/10 series II system is designed to fit under TVs that weigh no more than 75 lbs (34 kg) and have bases no wider than 24" (61 cm), and no deeper than 12.25" (31 cm).
- The base of your TV should be centered on the top of the system and must not hang over any of its edges.
- If the TV base is too large to fit on top of the system, place the sound system in another location such as on an open shelf under the TV, but keep it close to your TV so the audio cable will reach. You can also mount your TV on the wall above the system.

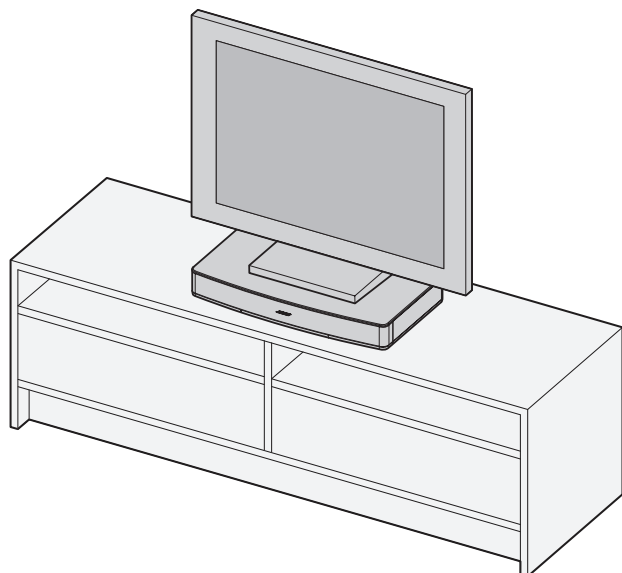
#### CAUTIONS:

- DO NOT place a CRT type TV on this system. It is not designed for use with this type of TV.
- Allowing the base of your TV to hang over any edge of this speaker system increases the risk of the TV tipping, which may result in injury.
- If your TV comes with an anti-tip device, install it according to the manufacturer's instructions and adjust the tether as instructed after placing the TV on top of the system. Installing an anti-tip device is recommended when using a TV with this product. If your TV did not come with an anti-tip device, you can get one from most retail TV suppliers.

#### To avoid wireless interference:

- Keep other wireless equipment away from the system.
- Place the system outside of and away from metal cabinets, other audio/video components and direct heat sources.

### Sample system placement

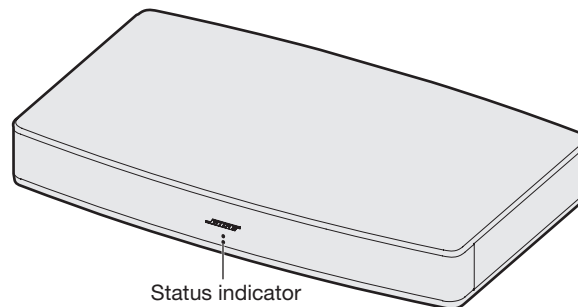


### Turning off your TV speakers

To avoid hearing distorted sound, turn off your TV speakers. Refer to your TV's owner's guide for more information.

### Powering on the system

1. Power on your TV.
2. If you are using a cable/satellite box or other secondary source, power on the source.
3. Press the Power button (⏻) on the remote control.  
The status indicator glows green.



4. Check if sound is coming from the system.

**Note:** If you do not hear sound coming from the system, see "Troubleshooting" on page 18.

### Confirming your TV speakers are off

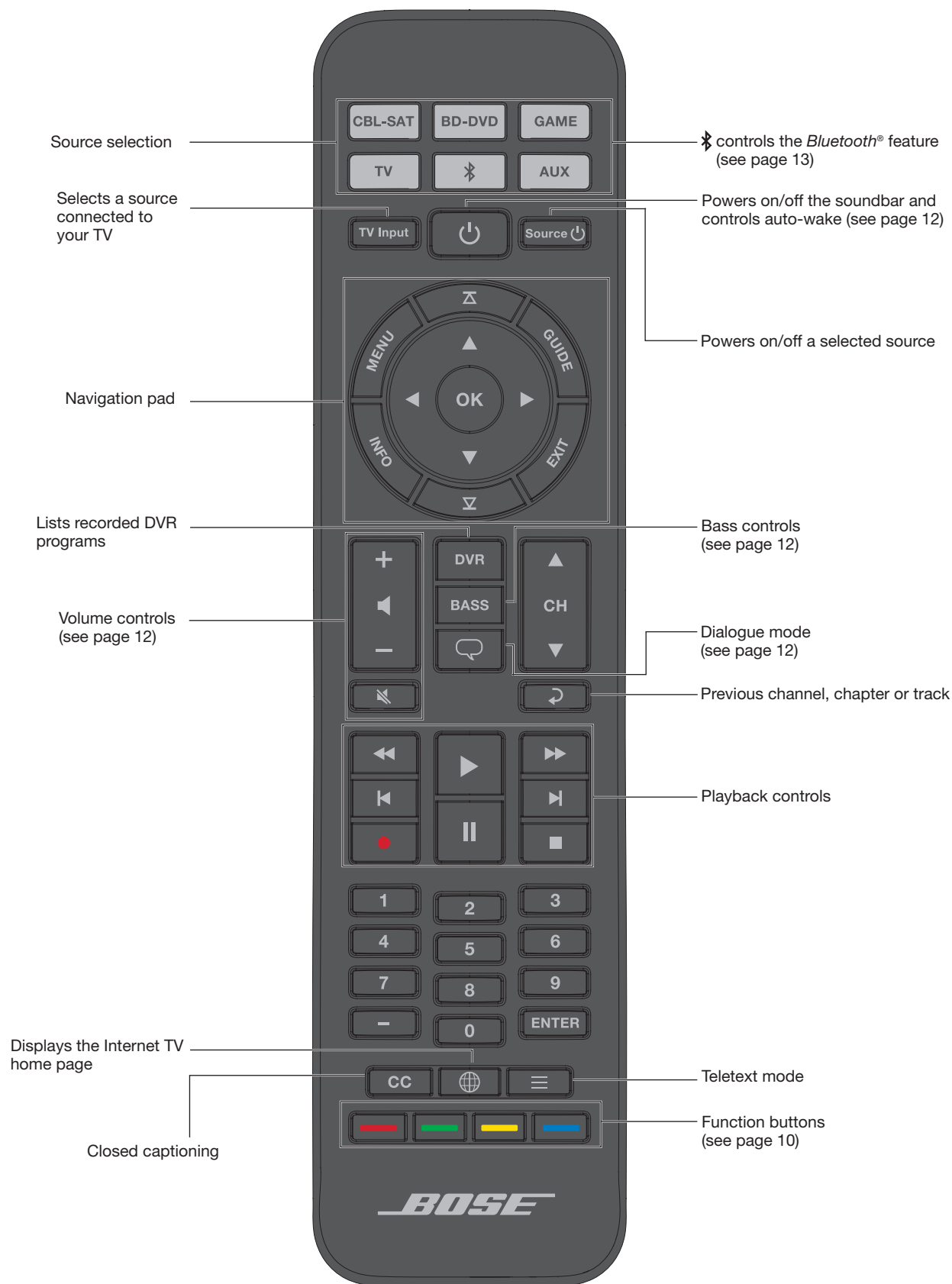
1. Press the Mute button (🔇) on the remote.
2. Check that no sound is coming from your TV.

**Note:** If you hear sound coming from your TV, see "Troubleshooting" on page 18.



## Using the Solo 15 series II system universal remote

Use the remote to control sources connected to the system, adjust the system volume, change channels, use playback functions and enable cable/satellite box functions.



# Using the System

## Programming the universal remote

You can program the universal remote to control your source, such as a TV, DVD/Blu-ray Disc™ player, cable/satellite box, game system or DVR, by entering the code for your source's brand. There may be several codes for your source. You may need to perform this procedure multiple times to locate the correct code.

### Locate your source's code

1. Power on your source.
2. Locate the code for your source's brand in the Universal Remote Device Codes book (provided).

### Enter your source's code

1. On the remote control, press and hold the appropriate source button until all six source buttons glow, then release.




For example, to program your TV, press and hold  until all six source buttons glow, then release.

The appropriate source button continues to glow.


2. On the number keypad, enter the code for your source's brand and press + on the volume button.

### Test your source's code

1. Test your source for basic functions. Follow the instructions for your source:

- **TV:** press the channel buttons. Press . The settings menu appears. Press ◀ and ▶ to navigate.
- **Cable/satellite box:** press . The programming guide appears. Press ◀ and ▶ to navigate.
- **DVD or Blu-ray Disc™ player:** press . The settings menu appears. Press ◀ and ▶ to navigate.
- **Game system:** press ◀ and ▶ to navigate through your menu.


2. Based on your source's response to basic functions:

- **Remote responds accurately:** press  to exit programming and save your settings.
- **Remote does not respond or does not respond accurately:**
  - **If your source button glows:** press + on the volume button to move to the next code. Repeat steps 1-2 in "Test your source's code". You may need to repeat this procedure 30 or more times. If all six buttons blink three times, you have cycled through all codes for your source.
  - **If your source button is off:** your remote exited programming mode. Repeat steps 1-2 in "Enter your source's code" and steps 1-2 in "Test your source's code".

**Tip:** After you exit programming mode, press the appropriate source button to use your source.

**Note:** Your source may not be compatible with universal remote controls. Refer to your source's owner's guide for more information.

## Customizing the power button



You can customize  (power button) on your remote to power on/off your system, TV and cable/satellite box simultaneously.

1. Program your remote to control your TV and cable/satellite box (see "Programming the universal remote").
2. Press **CBL-SAT** and **TV** simultaneously and hold for ten seconds.

Both buttons flash three times.

## Resyncing your cable/satellite box and TV


After customizing the power button, your cable/satellite box and TV may become out of sync and not power on/off simultaneously. Use the following steps to resync the system.

1. Press the source button for the source that is out of sync.
  2. Press **Source**  to power on/off the source.
  3. Press .
- Your sources power on/off simultaneously.

## Switching between sources

You can switch from one source to another by pressing the appropriate source button on the remote. For information on connecting to a paired *Bluetooth*® device, see page 13.

**Note:** Before you begin, ensure you have correctly programmed your sources.

1. Press the button for the source you want to control.  
The source button glows.
2. Press **Source** .
3. Press **TV Input** and select the correct input on your TV.

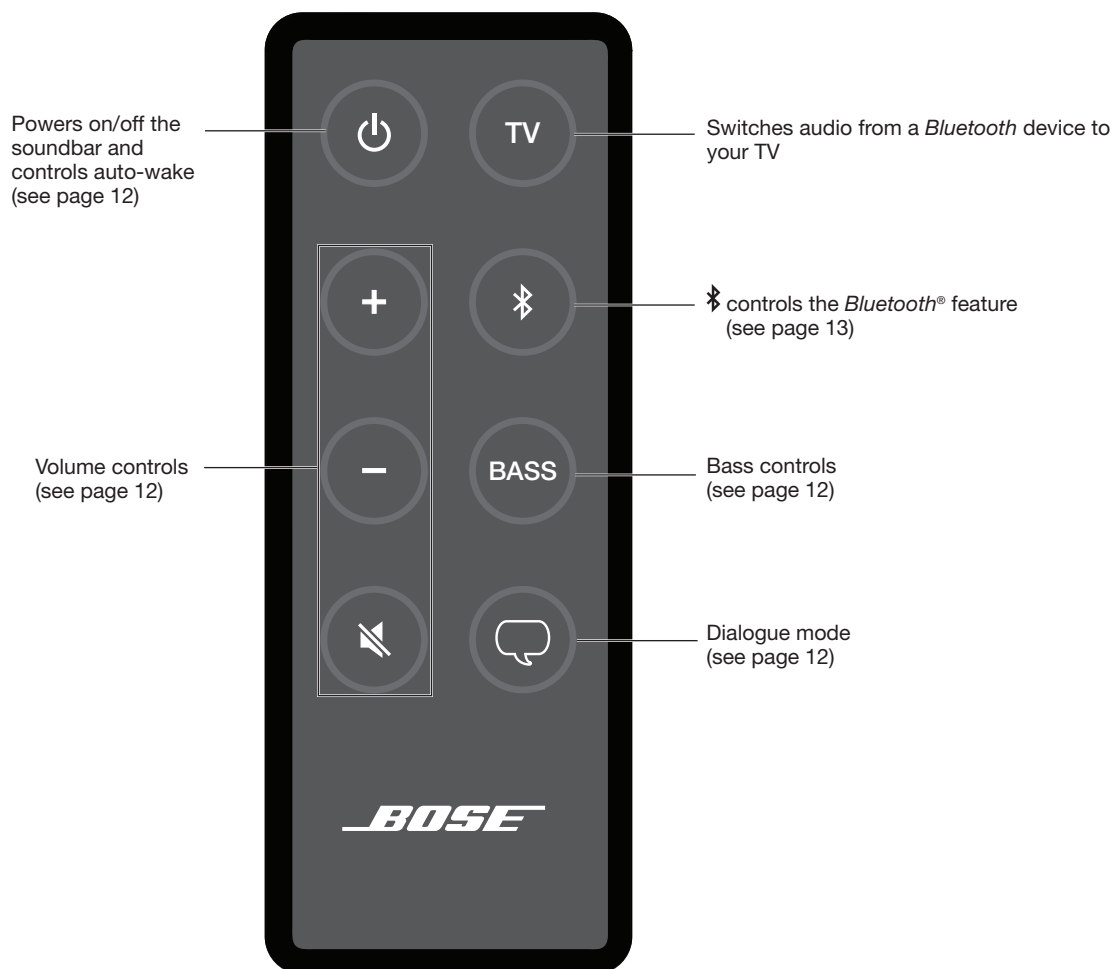
## Function buttons

The red, green, yellow and blue buttons on the remote control correspond with the color-coded function buttons on your cable/satellite box or teletext functions.

- Cable/satellite box functions: refer to your cable/satellite box's owner's guide.
- Teletext functions: correspond with color-coded page numbers, headings or shortcuts on a teletext display.

## Using the Solo 10 series II system remote control

Use the remote to power on/off the system, adjust the volume and bass, use dialogue mode and control the *Bluetooth*® feature.



### Switching between your TV and *Bluetooth*® device

You can switch between your TV and *Bluetooth* device(s) by pressing the appropriate source button on your remote control.

To switch to your TV, press the TV button (TV).

To switch to your *Bluetooth* device(s), press the *Bluetooth* button (Bluetooth symbol).

For more information on streaming music from *Bluetooth* devices, see page 13.

## Using the System

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### Optional Solo 15 series II system universal remote control

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Bose offers the Solo 15 series II system universal remote control for separate purchase. Contact Bose Corporation or your local dealer for more information. Refer to the contact sheet in the carton.

### Programming a non-Bose remote control

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You can program a non-Bose remote control, such as your cable/satellite box remote, to control the system. Refer to your non-Bose remote control's owner's guide or cable/satellite website for instructions.

Once programmed, the non-Bose remote performs basic functions such as power on/off and volume.

### Adjusting the volume

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On the remote control:

- Press **+** to increase the volume.
- Press **-** to decrease the volume.
- Press  to mute or unmute the audio.

**Note:** If you hear sound coming from your TV, see “Troubleshooting” on page 18.

### Adjusting the bass level

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1. Press the Bass button (**BASS**).

The status indicator blinks white three times.

2. On the remote control:

- Press **+** to increase the bass.
- Press **-** to decrease the bass.

3. Press the Bass button (**BASS**).

The status indicator blinks white three times and the system saves your settings.

**Note:** For optimal sound quality for dialogue-only programs, such as news and talk shows, see “Dialogue mode”.


### Resetting the bass level

On the remote control, press and hold **BASS** for five seconds to reset the bass level to original factory settings.

### Dialogue mode

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Dialogue mode provides optimal sound quality for dialogue-only programs, such as news and talk shows, by decreasing the system's bass settings.

On the remote control, press the dialogue button () to toggle between dialogue mode and your default audio settings.


The status indicator glows amber when dialogue mode is enabled.

### Auto-wake

---

You can set the system to power on whenever a sound signal is received.

**Note:** The system powers off after 60 minutes of inactivity.


On the remote control, press and hold  for five seconds to toggle between auto-wake and default power settings.

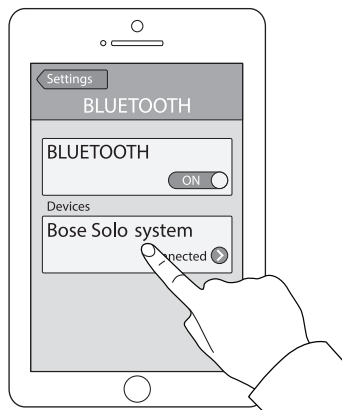
The status indicator glows dim amber when the system is off and auto-wake is enabled.

## Pairing a Bluetooth® device

Bluetooth® wireless technology enables you to stream music from Bluetooth smartphones, tablets, computers or other audio devices to the system.

Before you can stream music from a Bluetooth device, you must pair your device with the system.

1. On the remote control, press and hold  until the Bluetooth indicator blinks blue.  
Make sure the Bluetooth indicator blinks blue before you pair your device.
2. On your Bluetooth device, turn on the Bluetooth feature.  
**Tip:** The Bluetooth feature is usually found in Settings. A gear icon (⚙️) often represents Settings on the Home screen.



3. Select **Bose Solo system** from your device list.  
Once paired, **Bose Solo system** appears connected in the device list. The system emits a tone and the Bluetooth indicator glows white.
4. On your Bluetooth device, play music to stream to the system.

### If you cannot pair your device


You may need to clear the system's Bluetooth pairing list (see "Clearing the system's Bluetooth pairing list"). After you clear the list, try pairing again.

See "Troubleshooting" on page 18 for more information.

## Connecting to a paired Bluetooth® device

You can stream audio from a Bluetooth® device to the system.

**Note:** If there are multiple devices stored in the system's pairing list, it may take a minute or two for the paired device to connect. The system's Bluetooth indicator shows connection status (see page 14).

1. On the remote control, press .  
The system connects to the last two devices that streamed to your system.
2. On the device, play music.

### If you cannot stream audio from a paired device

The system may have lost connection to the device. Check the system's Bluetooth indicator. If the paired device is out of range of the system, move the device within range.

## Switching between connected devices


The system supports multi-point connectivity, which allows you to seamlessly switch playing music between connected devices.

The last two devices that streamed to the system remain connected. During playback, you can pause audio on the streaming device, and then play music from another connected device.

1. Pause music from the streaming device.
2. On another connected device, play music.
3. Repeat steps 1 and 2 to switch between connected devices.

## Clearing the system's Bluetooth® pairing list

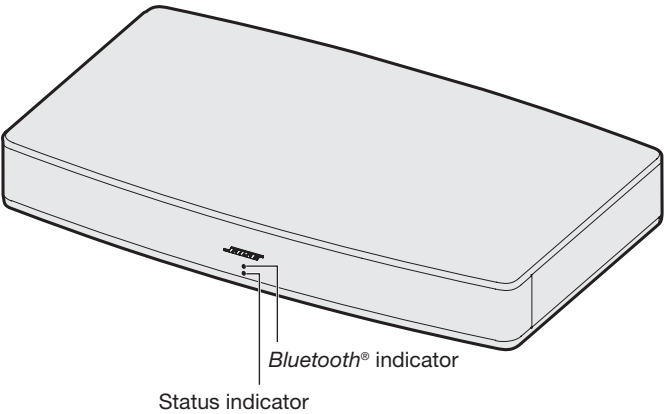
When you pair a Bluetooth® device to the system, the connection is stored in the system's pairing list. You may need to clear the pairing list if you cannot connect to a device. Once you clear the list, you need to pair the device again.

1. Press and hold  for 10 seconds, until the Bluetooth® indicator blinks blue.
2. On your mobile device, delete **Bose Solo system** from the Bluetooth menu.

The system emits a tone and is ready to pair a device (see "Pairing a Bluetooth® device").

System indicators

The status and *Bluetooth*® indicators on the front of the system provide information on system activity.



Status indicator

Indicator activity	System state
Off	System off (standby)
Green	Solid: System is on Blinking: System is muted
Amber	Dim: Standby, auto-wake is enabled Solid: Dialogue mode Blinking: Dialogue mode, system is muted
Red	System error: Call Bose Customer Service. Refer to the contact sheet in the carton.

*Bluetooth*® indicator

Indicator activity	System state
Blue	Blinking: Ready to pair
White	Blinking: Connecting Solid: Connected

You may need to use an alternate setup method for the following reasons:

- No sound from a source(s) connected to your TV
- No optical, coaxial or analog connector on your TV

## No sound from a source(s) connected to your TV

Some TVs do not deliver sound from connected sources to the system. Use an alternate setup method to directly connect your source(s) to the system.

Problem	What to do
No sound from a source connected to your TV	Connect your source to the system using one of the three cable options. (See page 16.)
No sound from two sources connected to your TV	Connect your sources to the system using Option 1 or Option 2. (See page 16.)

## No optical, coaxial or analog connector on your TV

Some TVs do not have optical, coaxial or analog connectors. Use an alternate setup method to connect your TV to the system.

Problem	What to do
TV only has a headphones connector	Connect your TV using a 3.5 mm stereo cable (not provided). (See page 17.)
TV has no audio outputs	Use the audio outputs on another source, such as a cable/satellite box to connect to the system. (See page 16.)

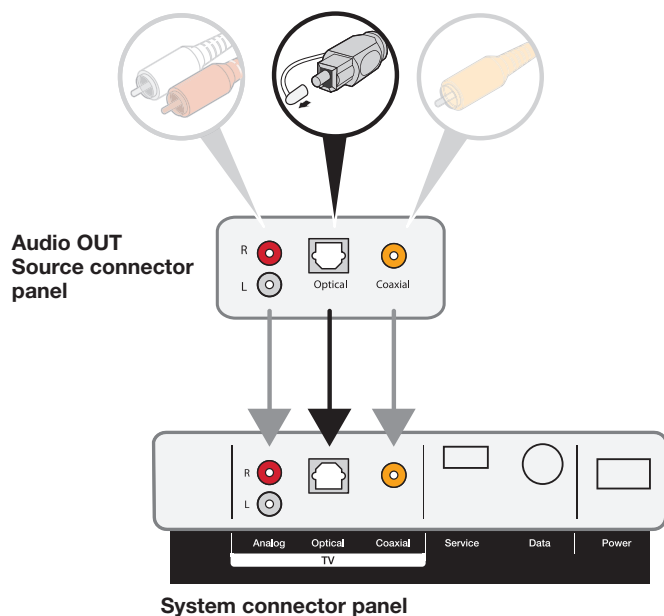
## Alternate Setup

### Connecting a source to the system

If you do not get sound from a source, such as a DVD/Blu-ray Disc™ player, cable/satellite box, game system or DVR, connected to your TV, connect it to the system.

**CAUTION:** If using an optical cable, remove the protective caps from both ends. Inserting the plug in the wrong orientation can damage the plug and/or the connector.

1. On the back of your cable/satellite box, locate the **Audio Out** (digital) connector panel.



2. Choose an audio cable.
  3. Connect the audio cable from your cable/satellite box's **Audio Out** (digital) connector panel to the system.
- Note:** Do not disconnect your source's video cable, such as an HDMI™ cable, from your TV.

### Connecting two sources to the system

If you do not get sound from any sources, such as a DVD/Blu-ray Disc™ player, cable/satellite box, game system or DVR, connected to your TV, connect it to the system. Use only one audio cable for each source.

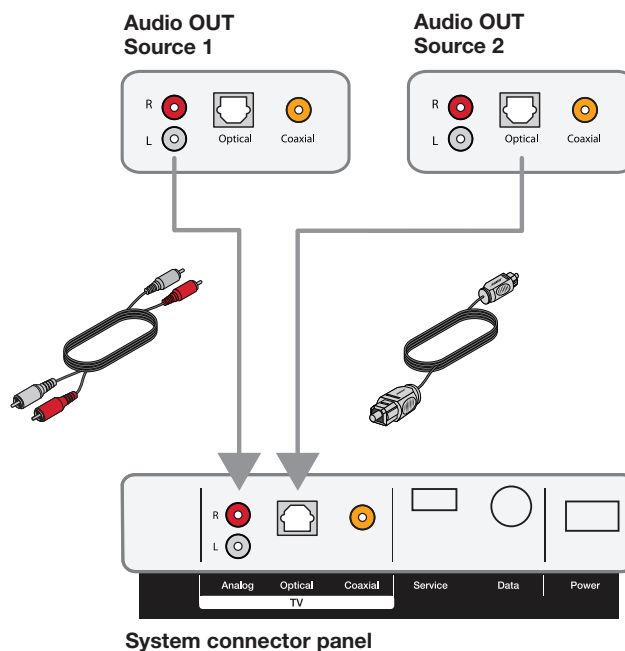
1. On the back of each source, locate the **Audio Out** (digital) connector panel.
  2. Choose a separate audio cable for each source using either Option 1 or Option 2 (see page 17).
- Note:** You MUST use either Option 1 or Option 2. Do not use the coaxial cable and optical cable at the same time.
3. Separately connect the chosen audio cable from each source's **Audio Out** (digital) connector panel to the system.

**Note:** Do not disconnect your source's video cable, such as an HDMI™ cable, from your TV.

#### Option 1

This figure shows two source connections using an optical cable and analog cable.

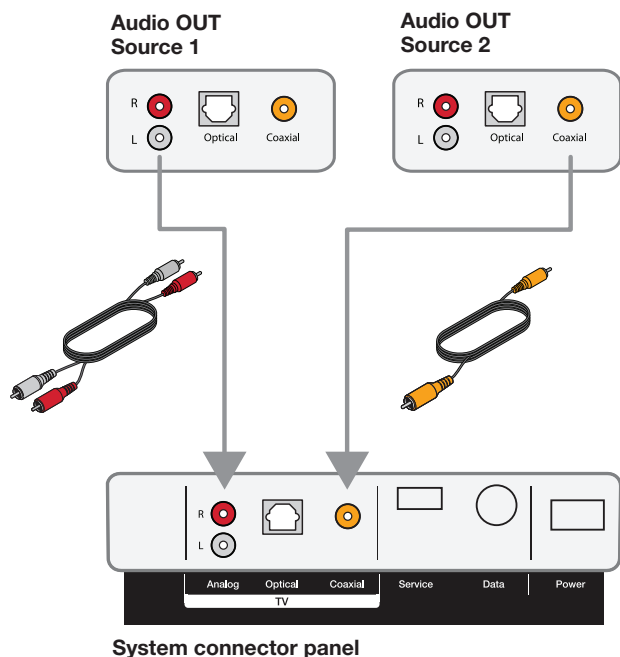
**CAUTION:** If using an optical cable, remove the protective caps from both ends. Inserting the plug in the wrong orientation can damage the plug and/or the connector.





## Option 2

This figure shows two source connections using a coaxial cable and analog cable.



## Using two sources connected to the system

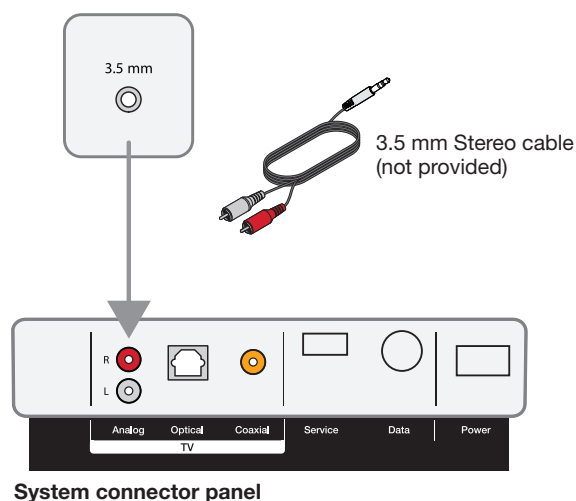
Power off sources when not in use. In order for one source to deliver audio to the system, your other source must be off.

## Connecting a TV headphones connector to the system

If your TV only has a headphones connector, use a 3.5 mm to RCA stereo cable (not provided) to connect to the system.

1. Insert the stereo plug into the TV headphones connector.
2. Insert the red plug into the **R** connector on the system.
3. Insert the white plug into the **L** connector on the system.
4. Ensure your TV speakers are on. Refer to your TV's owner's guide for more information.
5. To ensure optimal volume control from the system,
  - Set your TV's volume to 75 percent of maximum.
  - Next, set the volume level of the system using the remote control.

### Audio OUT TV headphones connector panel (or other variable audio output)



## Troubleshooting

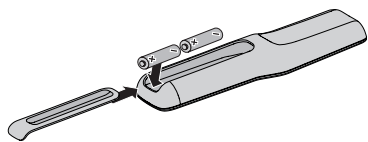
Problem	What to do
No power	<ul style="list-style-type: none"> <li>Secure both ends of the power cord.</li> <li>Plug the power cord into a live AC (mains) outlet.</li> <li>Unplug the power cord for at least one minute and reconnect.</li> </ul>
No audio	<ul style="list-style-type: none"> <li>Unmute the system.</li> <li>Increase the volume.</li> <li>Plug the audio cable into a connector on your TV labelled <b>Audio Output</b> or <b>Audio OUT</b>, not Audio Input or Audio IN.</li> <li>Use only one audio cable.</li> <li>Secure all cable connections and ensure they are correct.</li> <li>Select the correct TV input.</li> <li>Enable your TV's audio output and select the correct setting, such as <b>Stereo</b> or <b>5.1 Channel Audio</b>. Refer to your TV's owner's guide for more information.</li> <li>Use alternate setup (see page 15).</li> <li>If connecting to two sources: <ul style="list-style-type: none"> <li>Power off the other source.</li> <li>Ensure that you are not using an optical cable and coaxial cable.</li> </ul> </li> <li>If the system is connected to a TV output labelled VARIABLE (VAR), power off your TV speakers, set your TV volume to 75 percent of maximum and unmute your TV.</li> <li>If connecting through a TV headphones output, increase your TV volume to the maximum limit.</li> <li>Unplug the power cord for at least one minute and reconnect.</li> </ul>
Cannot play <i>Bluetooth</i> ® audio	<ul style="list-style-type: none"> <li>On the system: <ul style="list-style-type: none"> <li>Pair a device (see page 13).</li> <li>Clear the system's pairing list (see page 13).</li> <li>Try pairing a different device.</li> </ul> </li> <li>On your <i>Bluetooth</i> device: <ul style="list-style-type: none"> <li>Turn off and on the <i>Bluetooth</i> feature.</li> <li>Remove the system from the <i>Bluetooth</i> menu. Pair again.</li> <li>Use a different music source.</li> <li>Check your <i>Bluetooth</i> device for compatibility. Refer to your <i>Bluetooth</i> device's owner's guide.</li> </ul> </li> <li>Increase the volume on the system, your mobile device and music source.</li> <li>Ensure you are using the correct device.</li> <li>If multiple <i>Bluetooth</i> devices are connected, pause your streaming device first.</li> <li>Disconnect other <i>Bluetooth</i> devices when not in use.</li> <li>See "No audio" or "Distorted Audio".</li> </ul>
Distorted audio	<ul style="list-style-type: none"> <li>Secure cable connections on the system and TV (or other connected sources).</li> <li>If the system is connected to a TV output labelled VARIABLE (VAR), reduce the TV volume.</li> <li>Use alternate setup (see page 15).</li> <li>Unplug the power cord for at least one minute and reconnect.</li> </ul>
Remote control is inconsistent or does not work	<ul style="list-style-type: none"> <li>Check the batteries to see if they are installed properly or if they need to be replaced (see page 19).</li> <li>Point the remote control directly at the system.</li> <li>Check that the status indicator flashes when you press the remote volume or mute button.</li> <li>Unplug the power cord for at least one minute and reconnect.</li> </ul>
Sound is coming from the TV	<ul style="list-style-type: none"> <li>Turn off your TV speakers (see page 8).</li> <li>Mute or decrease the volume your TV.</li> </ul>
Status indicator is red	<ul style="list-style-type: none"> <li>System error: Call Bose Customer Service. Refer to the contact sheet in the carton.</li> </ul>

## Replacing the remote batteries

### Solo 15 series II system remote control

Replace both batteries when the remote control stops operating or its range seems reduced. Use Alkaline batteries.

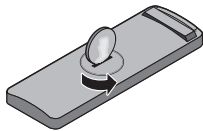
1. Slide open the battery compartment cover on the back of the remote.
2. Remove both batteries.  
Dispose of the batteries according to the regulations in your area.
3. Insert two AA (IEC-LR6) 1.5V batteries or the equivalent. Match the + and – symbols on the batteries with the + and – markings inside the compartment.
4. Slide the battery compartment cover back into place.



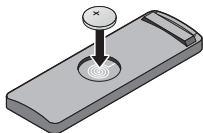
### Solo 10 series II system remote control

Replace the battery when the remote control stops operating or its range seems reduced. Use a lithium battery.

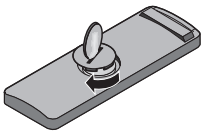
1. Using a coin, turn the battery cover slightly left.



2. Remove the cover and insert the new battery (CR2032 or DL2032) flat side up, with the plus (+) symbol in view.



3. Reseat the cover and turn it right to lock into place.



**WARNING:** Do not ingest battery, chemical burn hazard.

The remote control supplied with this product contains a coin/button cell battery. If the coin/button cell battery is swallowed it can cause severe internal burns in just two hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think the battery may have been swallowed or placed inside any part of the body, seek immediate medical attention. The coin/button cell battery may explode or cause a fire or chemical burn if incorrectly replaced or mishandled. Do not recharge, disassemble, heat above 212°F (100°C) or incinerate. Replace only with an agency approved (ex. UL) CR2032 or DL2032 3-volt lithium battery. Dispose of used batteries promptly.

## Cleaning

- Clean the surface of the system with a soft, dry cloth.
- Do not use any sprays near the system. Do not use any solvents, chemicals, or cleaning solutions containing alcohol, ammonia or abrasives.
- Do not allow liquids to spill into any openings.

## Customer service

For additional help, contact Bose Customer Service. Refer to the contact sheet in the carton.

## Limited warranty

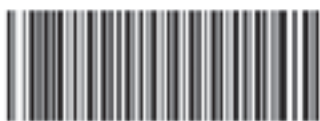
Your system is covered by a limited warranty. Details of the limited warranty are provided on the product registration card in the carton. Please refer to the product registration card for instructions on how to register. Failure to register will not affect your limited warranty rights.

The warranty information provided with this product does not apply in Australia or New Zealand. See our website at [www.bose.com.au/warranty](http://www.bose.com.au/warranty) or [www.bose.co.nz/warranty](http://www.bose.co.nz/warranty) for details of the Australia and New Zealand warranty.

## Technical Information

### Power rating

100-240V ~ 50/60 Hz 50W



754063-0010

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