SOUNDDock® PORTABLE DIGITAL MUSIC SYSTEM

Made for iPod — Works with iPhone

Better sound through research®
**IMPORTANT SAFETY INSTRUCTIONS**

Please read this owner's guide.

Please take the time to follow the instructions in this owner's guide carefully. It will help you to properly use your new Bose® product and enjoy its features. Please save this owner's guide for future reference.

The lightning flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated, dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electric shock.

The exclamation point within an equilateral triangle alerts the user to the presence of important operating and maintenance instructions in this owner's guide.

**WARNINGS and CAUTIONS**

- Do not attempt to recharge the battery in temperatures outside the range of 32°-104°F (0°-40°C).
- Keep batteries out of the reach of children and pets.
- To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. The product shall not be exposed to dripping or splashing, and objects filled with liquids, such as vases, shall not be placed on or near the product. As with any electronic products, use care not to spill liquids into any part of the product. Liquids can cause a failure and/or a fire hazard.
- After extended periods of storage, it may be necessary to charge and discharge the battery several times to obtain maximum performance.
- Before use, charge the battery using only the power supply provided with the system. Refer to charging instructions in the system owner's guide. Do not continue charging the battery if it does not reach full charge within the specified charging time. Overcharging may cause the battery to become hot, rupture, or ignite. If you see any heat deformation or leakage, properly dispose of the battery.
- If the battery begins to leak, do not allow the liquid to come in contact with your skin or eyes. If contact has been made, wash the affected area with plenty of water and seek medical advice immediately.
- Do not expose the product or battery to excessive heat, including direct sunlight or fire and storage or use inside cars in hot weather, where it can be exposed to temperatures in excess of 140°F (60°C). Doing so may cause the battery and power supply to generate heat, rupture, or ignite. Using the product in this manner also may result in a loss of performance and a shortened life expectancy.
- If the battery is damaged and ignites, do not use water to extinguish flames. Instead, use a functioning fire extinguisher.
- Do not short-circuit batteries. Avoid storing them around metal objects such as keys, pocket change, paper clips, and jewelry.
- Do not step on, throw, or drop batteries or the power supply or expose them to a strong shock. Do not pierce, crush, dent, or deform the batteries or power supply in any way. If either becomes deformed, properly dispose of it.
- The power supply must be used indoors only. It is neither designed nor tested for use outdoors, in recreation vehicles, or on boats.
- Make no modifications to the product or accessories. Unauthorized alterations may compromise safety, regulatory compliance, and system performance, and will void the warranty.
- Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.
- The cells in the batteries perform best when operating at normal room temperature, 70°F (20°C).
- We recommend replacing the SoundDock® system battery with a genuine SoundDock battery from Bose or an authorized Bose dealer. Bose cannot warrant the safety and compatibility or assure the operability of batteries from other manufacturers for use in operating the SoundDock Portable system.
- DO NOT attempt to use the SoundDock battery to power other electronics. Doing so may result in permanent damage to your system and/or personal injury.
- Do not place naked flame sources, such as lighted candles, on or near the product.
- Do not dismantle, open, or shred the battery.
- The battery is intended to be used only with the Bose product and the power supply provided with it.
- Product labels are located on the bottom of the product and on the battery.
- **Please dispose of a used or damaged battery promptly and properly, following all local regulations. Do not incinerate.**

To return a system battery for recycling, contact Bose or your Bose dealer. In the United States only, call 1-800-905-2180 or visit the Bose website at: [www.Bose.com](http://www.Bose.com).

For other regions, see the contact information included in this guide.

This product conforms to all EU Directive requirements as applicable by law. The complete Declaration of Conformity can be found at [www.Bose.com/compliance](http://www.Bose.com/compliance).
1. Read these instructions – for all components before using this product.
2. Keep these instructions – for future reference.
3. Heed all warnings – on the product and in the owner’s guide.
4. Follow all instructions.
5. Do not use this apparatus near water or moisture – Do not use this product near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, or anywhere else that water or moisture are present.
6. Clean only with a dry cloth – and as directed by Bose Corporation. Unplug this product from the wall outlet and remove the battery before cleaning.
7. Do not block any ventilation openings. Install in accordance with the manufacturer’s instructions – To ensure reliable operation of the product and to protect it from overheating, put the product in a position and location that will not interfere with its proper ventilation. For example, do not place the product on a bed, sofa, or similar surface that may block the ventilation openings. Do not put it in a built-in system, such as a bookcase or a cabinet, that may keep air from flowing through its ventilation openings.
8. Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Only use attachments/accessories specified by the manufacturer.
10. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Unplug this apparatus during lightning storms or when unused for long periods of time – to prevent damage to this product.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way: such as power supply cord or plug is damaged; liquid has been spilled or objects have fallen into the apparatus; the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped – Do not attempt to service this product yourself. Opening or removing covers may expose you to dangerous voltages or other hazards. Please call Bose to be referred to an authorized service center near you.
13. To prevent risk of fire or electric shock, avoid overloading wall outlets, extension cords, or integral convenience receptacles.
14. Do not let objects or liquids enter the product – as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.
15. See product enclosure for safety-related markings.
16. Use proper power sources – Plug the product into a proper power source, as described in the operating instructions or as marked on the product.

Information about products that generate electrical noise

NOTICE (in U.S.A. only) This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, this is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

In Canada This Class B digital apparatus complies with the Canadian ICES-003.

FCC WARNING Changes or modifications not expressly approved by Bose Corporation could void the user’s authority to operate this equipment.

SoundDock and the SoundDock system design are registered trademarks of Bose Corporation in the U.S. and other countries.

iPod is a trademark of Apple Inc., registered in the U.S. and other countries. iPhone is a trademark of Apple Inc.

All other marks are property of Bose Corporation.

“Works with iPhone” means that an electronic accessory has been designed to connect specifically to iPhone and has been certified by the developer to meet Apple performance standards.

“Works with iPod” means that an electronic accessory has been designed to connect specifically to iPod and has been certified by the developer to meet Apple performance standards.

Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards.
Thank you for your purchase

Congratulations on your choice of the SoundDock® Portable digital music system from Bose. A companion speaker and charger for your iPod/iPhone, this system works while plugged in or running on battery power. It also allows you to connect an additional sound device.

Wherever and however you use it, don’t be surprised if this SoundDock Portable system draws a wide audience of people who love the sound.

Unpacking and setting up

Check the carton for all of the parts shown. Save the carton for possible future use. It provides the best means to repack the system for transporting it outside your residence.

After unpacking, place the system on a firm and level surface before you plug it in.

1. If there is more than one power supply adapter in the carton, choose the one that is proper for your area or country. Do not use an adapter that is labeled for use in another country.

2. Attach the adapter to the power supply included with your system.

IMPORTANT IN CHINA AND KOREA ONLY:
A clip for use in your country is labeled on the outside of the small bag that contains it. Be sure to use that adapter only.

CAUTION: Use this system only with the provided power supply or a replacement power supply from Bose: P/N 301141 or P/N 306386.
3. Attach the power supply to the system and plug it into an AC (mains) power outlet. You will hear a short tone indicating a power connection has been made.

The system is in a protection mode to preserve battery power. Plugging in the power supply returns the system to active operation and charges the battery as needed.

Using the dock

To open the dock, press and release the right side of the dock frame.

To close the dock, pull the left side of the dock out and to the right until it closes and latches.

If your iPod/iPhone includes a dock insert that is custom-designed for it, we suggest using this insert. Or you can use the pre-installed dock adapter designed for use with an iPhone or a variety of iPods.
To replace the universal adapter
1. Insert a fingernail into the adapter slot and pull up to remove the adapter from the well of the dock. Or use an object that fits into the slot to gently pry out the adapter.

2. Press your insert into the dock.

Playing your iPod or iPhone

If your iPod/iPhone is turned on and playing when you insert it, music playback begins immediately.

Buttons on the right side of the SoundDock® Portable system raise (+) or lower (–) the volume. Whenever you press either button, a small green light on the front of the system flashes briefly.

More to know about system play
• The iPod/iPhone charges, as needed, when the system is active.
• When the iPod/iPhone is fully charged, leaving it in the dock does no harm to the SoundDock Portable system or to your iPod/iPhone.
• When running on battery power, the SoundDock Portable system becomes inactive when your iPod/iPhone is off or silent for 10 minutes. This suspends iPod/iPhone charging.
• Pressing any button (except Off) reactivates the SoundDock Portable system and resumes iPod/iPhone charging.
• If earphones are plugged into your iPod/iPhone when it is playing, sound comes from both the earphones and the system.
Using the remote

Pressing any button (except Off) turns on both the iPod/iPhone and your SoundDock Portable® system.

- The remote controls basic iPod/iPhone functions, but does not control a second sound device plugged into AUX.
- Each time you press a button on the remote control, a small green light on the front of the system flashes briefly.
- Some conditions, such as room lighting, furniture that blocks the signal path, or direct sunlight, can affect remote operation.
- If the remote does not work as it should, move the SoundDock Portable remote closer to the system. You also may turn the front of the system away from the sun.

- Off
  - Turns off both your iPod/iPhone and the system.
- Play/stop
  - Halts and resumes play.
- Playlist select
  - Moves to the next or previous playlist.
- Volume
  - Press and hold to change the volume quickly.
- Skip/scan forward
  - Press once to skip to the beginning of the current track.
  - Press twice to skip to the beginning of the previous track.
  - Press and hold to scan forward quickly.
- Skip/scan back
  - Press once to skip to the beginning of the current track.
  - Press twice to skip to the beginning of the previous track.
  - Press and hold to scan backward quickly.

- Press and hold to change the volume quickly.
Using the battery

When the system is first plugged in, the protection mode that preserves the battery during shipping disengages. The battery begins to charge as needed.

Unplugging the power pack allows the system to run on battery power.

To check the battery power level

1. Press and hold the remote control Off button.
2. Notice the color of the light on the front of the SoundDock Portable system.
   - Green – battery power is above 70%.
   - Green, blinks briefly – a remote button is pressed.
   - Yellow – battery power is between 20% and 70%.
   - Yellow – battery is charging if the system is plugged in.
   - Red, solid – battery power is 20% or less.
   - Red, blinking – recharging is required.
   - Off – the battery is fully charged or the system is off.

More to know about the battery

Plugging in the power supply recharges the battery. The indicator light glows yellow, then green when the battery is at or above 70% of power.

- If the light remains yellow after 10 hours of recharging, the battery needs to be replaced.
- If the period of battery operation becomes shorter and shorter, the battery needs to be replaced.
- If the system is unplugged and unused for many days, the system enters battery power protection mode. Plugging in the power supply is the only means to reactivate the system.
- With the battery fully charged and the system playing at full volume, the battery provides approximately three hours of play.
- Lowering the volume extends the battery power significantly.
- There is very little depletion of battery power when the SoundDock Portable system is not in use.

CAUTION: Refer to the important safety instructions at the beginning of this guide for WARNINGS and CAUTIONS.

- There is very little depletion of battery power when the SoundDock Portable system is not in use.
Taking the system along

Your SoundDock Portable® music system is designed for portability.
- Before you move the system, be sure to close the dock.
- Use the handle provided on the rear to hold the system securely.

To use the system outdoors:
- Make sure to set it on a firm and level surface.
- Keep the system away from sand, dirt, and other debris that can jam the dock and keep it from opening properly.

To take the power supply along:
1. Press the button below the power supply adapter to remove the adapter.
2. Wind the cable around the groove along the top of the power supply.
3. Move the small round ball as needed to fix the cable in place.

Using a another audio device

You can play another audio by connecting it to the system. This requires a cable with a 3.5mm mini plug at one end.

1. Set the audio device to slightly below full volume, then plug it into the AUDIO IN connector.
2. Remove your iPod/iPhone to hear the device play.
3. Adjust the volume using buttons on the system dock or the remote control volume buttons.

Other buttons on the remote do not control this second device. To return to listening to your iPod/iPhone, reinsert it into the dock.
Maintaining the system

Charging and changing batteries is the only regular maintenance. You may also clean the system.

Replacing the remote battery

When the remote stops operating or its range seems reduced, it is time to change the remote battery.

1. Using a coin, turn the battery cover slightly counterclockwise.
2. Remove the cover and insert the new battery (CR2032 or DL2032) flat side up, with the + symbol in view.
3. Reseat the cover and turn it clockwise to lock into place.

**WARNINGS:**

- Keep the remote control battery away from children. It may cause a fire or chemical burn if mishandled. Do not recharge, disassemble, heat above 140°F (60°C), or incinerate.
- Dispose of used batteries promptly. Replace only with a battery of the correct type and model number.
- Danger of explosion if battery is incorrectly replaced. Replace only with a Duracell, Eveready, Energizer, Maxell, Toshiba, Sanyo, CR2032 or DL2032 3-volt lithium battery.

Changing the system battery

A replacement or backup battery may be purchased from your authorized Bose dealer. Or, to contact Bose directly, refer to the address sheet included in the carton.

1. Using your thumbnail or a coin, push in the slotted knob and turn it counterclockwise to unlock the battery.
2. Carefully pull the battery away from the back of the speaker.
3. On the new battery, turn the slotted knob so the slot is horizontal. You will hear a short tone indicating the battery connection has been made.

Cleaning the system

Wipe the system using a soft, dry cloth. You can also lightly vacuum the grille.

- Do not use solvents, chemicals, or sprays.
- Do not allow liquids to spill or objects to drop into any openings.

**WARNING:** We recommend replacing the SoundDock® system battery with a genuine SoundDock battery from Bose or an authorized Bose dealer. Bose cannot warrant the safety and compatibility or assure the operability of batteries from other manufacturers for use in operating the SoundDock Portable system.
## Troubleshooting

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<th>Problem</th>
<th>What to do</th>
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<tr>
<td>Your iPod/iPhone does not dock properly</td>
<td>• Remove your iPod/iPhone from the dock and check for obstructions on the connectors in the dock and on your iPod/iPhone. Then reseat it in the dock.</td>
</tr>
<tr>
<td>The dock does not open or close properly</td>
<td>• Use a soft, dry cloth to wipe the outside of the dock, whether it is open or closed.</td>
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<tr>
<td></td>
<td>• Blow around the edges of the dock to remove any dirt or debris from the crevices.</td>
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<tr>
<td>No sound</td>
<td>• Increase the volume setting for the system.</td>
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<tr>
<td></td>
<td>• Make sure the SoundDock® Portable is charged or the system is plugged in, your iPod/iPhone is turned on, and a music track is selected and playing.</td>
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<tr>
<td></td>
<td>• Remove your iPod/iPhone from the dock, wait five seconds, then firmly reseat it. You may need to do this a few times.</td>
</tr>
<tr>
<td></td>
<td>• With another sound device, be sure your iPod/iPhone is removed from the dock and the second device is properly connected, turned on with the volume turned up, and set to play.</td>
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<tr>
<td></td>
<td>• If the other sound device is connected and playing, press any button on the remote control to activate the system.</td>
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<tr>
<td></td>
<td>• Unplug the SoundDock Portable system and remove the battery from the back of the system to completely shut off any power to it. Then reattach the battery and plug the system in again.</td>
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<tr>
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<td>• Make sure you have the latest version of software on your iPod/iPhone.</td>
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**SOUNDDock® PORTABLE DIGITAL MUSIC SYSTEM**

<table>
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</table>
| No sound and your iPod/iPhone is not charging                           | • Make sure your iPod/iPhone is firmly seated in the dock and the SoundDock® Portable system battery is charged or the power supply is plugged in properly.  
  • Remove your iPod/iPhone from the dock, wait five seconds, and return it to the dock.  
  • If the power supply is in use, make sure the power outlet is functioning properly.  
  • Unplug the SoundDock Portable system and remove the battery from the back of the system to completely shut off any power to it. Then reattach the battery and plug the system in again.  
  • Make sure your iPod is a compatible model (one that does not have four buttons above the click wheel). |
| Your iPod/iPhone does not respond to the SoundDock remote control       | • Remove your iPod/iPhone from the dock, wait five seconds, then reseat it. You may need to do this a few times.  
  • Your iPod/iPhone software may need to be updated.  
  • Try the remote from a different location. If it works there, strong lighting or other conditions may be causing the problem. Refer to “Using the remote” on page 5 for further details.  
  • Make sure nothing blocks the infrared (IR) signal path from the remote to your SoundDock Portable system. Wipe off the small lens on the front end of the remote.  
  • Check the remote control battery to make sure the + side is up, as shown on page 8.  
  • Replace the remote control battery.  
  • Unplug the SoundDock Portable system and remove the battery from the back of the system to completely shut off any power to it. Then reattach the battery and plug the system in again. |
Warranty

Your Bose® SoundDock® Portable digital music system is covered by a limited transferable warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to do so will not affect your limited warranty rights.

What you must do to obtain Limited Warranty Service:

1. Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

2. Contact the Bose organization in your country/region (visit Global.Bose.com/register for Bose contact information in your country/region) for specific return and shipping instructions;

3. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country; and place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

Customer Service

For questions about the SoundDock system, contact your local Bose® dealer. To contact Bose directly, see the address list included in the carton.

Technical Information

Power supply rating
Input: 100-240V 50-60Hz, 1A
Output: 20V, 2A

System size and weight
6.7”H x 12.0”W x 5.1”D (17.0 cm x 30.7 cm x 12.8 cm), with dock closed
5.2 lb (2.4 kg), including battery

Compatibility
The SoundDock Portable digital music system is compatible with all iPhone and most iPod models.

Not compatible with 3rd generation with dock connector (iPod has four buttons above the touch wheel).