

***BOSE***<sup>®</sup>



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**SOUNDLINK<sup>®</sup>**  
**WIRELESS MOBILE SPEAKER**

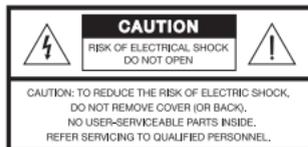
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Owner's Guide | Guía de usuario | Notice d'utilisation

## SAFETY INFORMATION

### Please read this owner's guide

Please take the time to follow the instructions in this owner's guide carefully. It will help you to properly use your new Bose® product and enjoy its features. Please save this owner's guide for future reference.



The lightning flash with arrowhead symbol within an equilateral triangle alerts the user to the presence of uninsulated, dangerous voltage within the system enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle alerts the user to the presence of important operating and maintenance instructions in this owner's guide.

### WARNINGS and CAUTIONS

- To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. The product shall not be exposed to dripping or splashing, and objects filled with liquids, such as vases, shall not be placed on or near the product. As with any electronic products, use care not to spill liquids into any part of the product. Liquids can cause a failure and/or a fire hazard.

- The power supply must be used indoors only. It is neither designed nor tested for use outdoors, in recreation vehicles, or on boats.
- Make no modifications to the product or accessories. Unauthorized alterations may compromise safety, regulatory compliance, and system performance, and may void the warranty.
- Where the mains plug or appliance coupler is used as the disconnect device, such disconnect device shall remain readily operable.
- Do not place any naked flame sources, such as lighted candles, on or near the apparatus.
- The battery is only intended for use with the power supply or charger provided with the system. Refer to charging instructions in the system owner's guide. Do not continue charging the battery if it does not reach full charge within the 10 hours. Overcharging may cause the battery to become hot, rupture, or ignite. If you see any heat deformation or leakage, properly dispose of the battery.
- Do not attempt to charge the battery in temperatures outside the range of 32°-104°F (0°-40°C).
- Keep batteries out of the reach of children and pets.
- If the battery begins to leak, do not allow the liquid to come in contact with your skin or eyes. If contact has been made, wash the affected area with plenty of water and seek medical advice immediately.

- Do not expose the product or battery to excessive heat, including direct sunlight or fire and storage or use inside cars in hot weather, where it can be exposed to temperatures in excess of 140°F (60°C). Doing so may cause the battery and power supply to generate heat, rupture, or ignite. Using the product in this manner also may result in a loss of performance and a shortened life expectancy.
- If the battery is damaged and ignites, do not use water to extinguish flames. Instead, use a functioning fire extinguisher.
- Do not step on, throw, or drop batteries or the power supply or expose them to a strong shock. Do not pierce, crush, dent, or deform the batteries or power supply in any way. If either becomes deformed, properly dispose of it.
- Do not short-circuit batteries. Avoid storing them around metal objects such as keys, pocket change, paper clips, and jewelry.
- Do not dismantle, open, or shred the battery.
- The battery is intended to be used only with the Bose product and the power supply provided, or Bose power supply or charger designed for use with this product.
- This product is intended to be used only with the power supply provided, or Bose power supply or charger designed for use with this product.
- The cells in the batteries perform best when operating at normal room temperature, 70°F (20°C).

- Replace the SoundLink® system battery only with a genuine replacement battery from Bose or an authorized Bose dealer. Bose cannot warrant the safety and compatibility or assure the operability of batteries from other manufacturers for use in operating the SoundLink® system. DO NOT attempt to use the SoundLink® system battery to power other electronics. Doing so may result in permanent damage to your system and/or personal injury.
- Long-term exposure to loud music may cause hearing damage. It is best to avoid extreme volume when listening to audio for extended periods.



This product contains magnets which can be harmful to pacemaker wearers.



廢電池請回收

**Please dispose of a used or damaged battery promptly and properly,** following all local regulations. Do not incinerate.

To return a system battery for recycling, contact Bose or your Bose dealer. In the United States only, call 1-800-905-2180 or visit the Bose® website at [www.Bose.com](http://www.Bose.com). For other regions, see the contact information included in the carton.



This product conforms to all EU Directive requirements as applicable by law. The complete Declaration of Conformity can be found at [www.Bose.com/static/compliance](http://www.Bose.com/static/compliance)

## SAFETY INFORMATION

### Important Safety Instructions

1. Read these instructions – for all components before using this product.
2. Keep these instructions – for future reference.
3. Heed all warnings – on the product and in the owner's guide.
4. Follow all instructions.
5. Do not use this apparatus near water or moisture – Do not use this product near a bathtub, washbowl, kitchen sink, laundry tub, in a wet basement, near a swimming pool, or anywhere else that water is present.
6. Clean only with a dry cloth – and as directed by Bose Corporation. Unplug this product from the wall outlet before cleaning.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions – To ensure reliable operation of the product and to protect it from overheating, put the product in a position and location that will not interfere with its proper ventilation. For example, do not place the product on a bed, sofa, or similar surface that may block the ventilation openings. Do not put it in a built-in system, such as a bookcase or a cabinet that may keep air from flowing through its ventilation openings.
8. Do not install near any heat sources, such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Only use attachments/accessories specified by the manufacturer.
10. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Unplug this apparatus during lightning storms or when unused for long periods of time – to prevent damage to this product.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way: such as power supply cord or plug is damaged; liquid has been spilled or objects have fallen into the apparatus; the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped – Do not attempt to service this product yourself. Opening the enclosure may expose you to dangerous voltages or other hazards. Please call Bose to be referred to an authorized service center near you.
13. To prevent risk of fire or electric shock, avoid overloading wall outlets, extension cords, or integral convenience receptacles.
14. Do not let objects or liquids enter the product – as they may touch dangerous voltage points or short-out parts that could result in a fire or electric shock.
15. See product enclosure for safety-related markings.

16. Use proper power sources – Plug the product into a proper power source, as described in the operating instructions or as marked on the product.

### **Information about products that generate electrical noise**

The SoundLink® Wireless Mobile speaker complies with FCC and Industry Canada RF radiation exposure limits set forth for general population. The system must not be co-located or operating in conjunction with any other antennas or transmitters.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

#### **U.S.A. only**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, this is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Re-orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes to this device not expressly approved by Bose Corporation may void the user's authority to operate this device.

#### **Canada**

- This digital apparatus complies with the Canadian ICES-003 Class B specification.
- The radio communication device incorporated into this apparatus meets all requirements of the Industry Canada standard RSS-210..

## SAFETY INFORMATION

**Names and Contents of Toxic or Hazardous Substances or Elements**

Part Name	Toxic or Hazardous Substances and Elements					
	Lead (Pb)	Mercury (Hg)	Cadmium (Cd)	Hexavalent (CR(VI))	Polybrominated Biphenyl (PBB)	Polybrominated diphenylether (PBDE)
PCBs	X	0	0	0	0	0
Metal parts	X	0	0	0	0	0
Plastic parts	0	0	0	0	0	0
Speakers	X	0	0	0	0	0
Cables	X	0	0	0	0	0

0: Indicates that this toxic or hazardous substance contained in all of the homogeneous materials for this part is below the limit requirement in SJ/T 11363-2006.

X: Indicates that this toxic or hazardous substance contained in at least one of the homogeneous materials used for this part is above the limit requirement in SJ/T 11363-2006.

### Please complete for your records

Serial number  
(on the back panel of the product): \_\_\_\_\_

Purchase date: \_\_\_\_\_

Dealer name: \_\_\_\_\_

Dealer phone: \_\_\_\_\_

Please keep your sales receipt with this owner's guide.

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## INTRODUCTION

### Overview

Thank you for purchasing the SoundLink® Wireless Mobile speaker. Enjoy music wirelessly from your smartphone, tablet, laptop, or other *Bluetooth*® enabled device anywhere you choose.

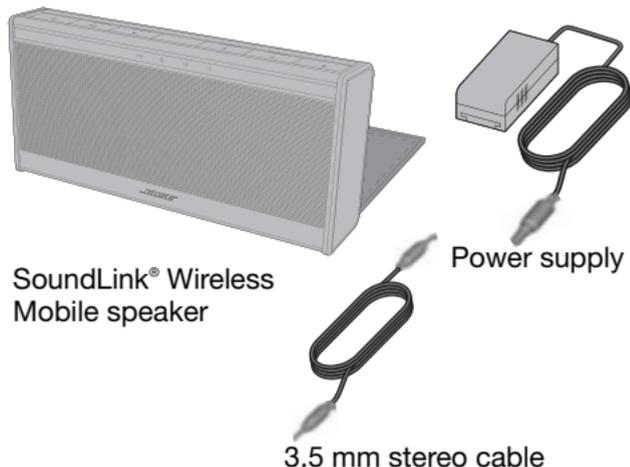
### Features

- Wireless *Bluetooth* link eliminates the need to dock or physically connect your *Bluetooth* device.
- Rechargeable lithium-ion battery provides hours of Bose® performance.
- Integrated cover enables easy grab-and-go mobility.

### Unpacking

Check the carton for the SoundLink® Wireless Mobile speaker, power supply, and 3.5 mm stereo cable. Save the carton and packing materials in case they are needed to ship the product.

If any part of the product appears to be damaged, do not attempt to use it. Contact your authorized Bose dealer immediately or call Bose Customer Service. Refer to the contact list enclosed in the carton for contact information.

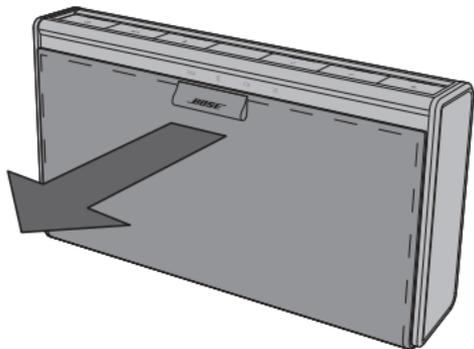


## Opening the cover

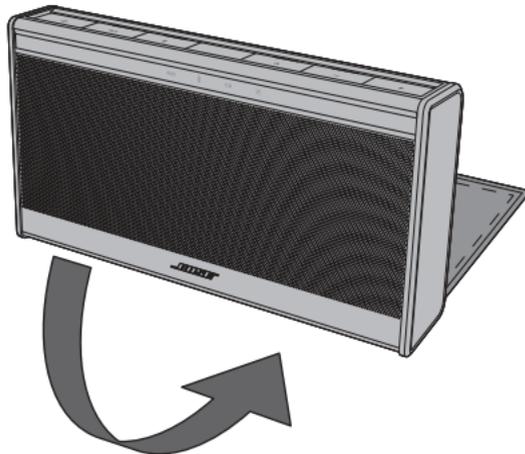
When closed, the cover protects the SoundLink® Wireless Mobile speaker from damage. When opened, the cover serves as a stand for the speaker. No sound is emitted from the speaker unless the cover is opened.

### To open the cover

1. Pull on the fabric tab imprinted with the Bose® logo.



2. Swing the cover down and under the unit.



When you close the cover, magnets hold it in place. If you close the cover while audio is playing, the speaker turns itself off.

## INTRODUCTION

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### Placing the speaker

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When using your SoundLink® Wireless Mobile speaker indoors, the tonal quality can vary depending on where the speaker is placed in a room. When moving the speaker around within a room or from room to room, keep the following guidelines in mind:

- The speaker is designed to sound best when placed on a shelf, counter, desk, or tabletop that is 24 to 48 inches high.
- For best bass response, the speaker should be placed near a wall; bass response decreases as the speaker is placed closer to the center of a room.
- When operating the speaker, always use the cover as a stand. Do not lay the speaker on its back. Sound is emitted from both the front and rear of the unit.

- The speaker should not be placed in small areas that are enclosed on all sides except the front, as this will adversely affect sound quality.
- Do not place the speaker on wet or dirty surfaces. Doing so could transfer dirt, sand, or moisture onto the speaker when the cover is closed.

If you are using your speaker outdoors, you should expect the tonal quality to change as you move farther from the speaker.

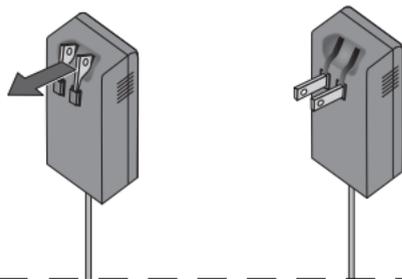
## Connecting to AC power

Before using your new SoundLink® Wireless Mobile speaker the first time, you should connect it to AC (mains) power.

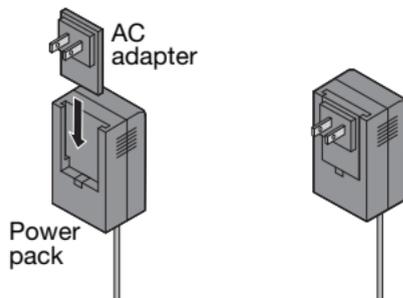
### To connect to AC power

1. Depending on your region of the world, do one of the following to prepare your power pack for use:
  - A. Unfold the prongs from the power pack body
  - OR**
  - B. Slide the AC adapter for your region into the power pack.

#### A. Unfold prongs

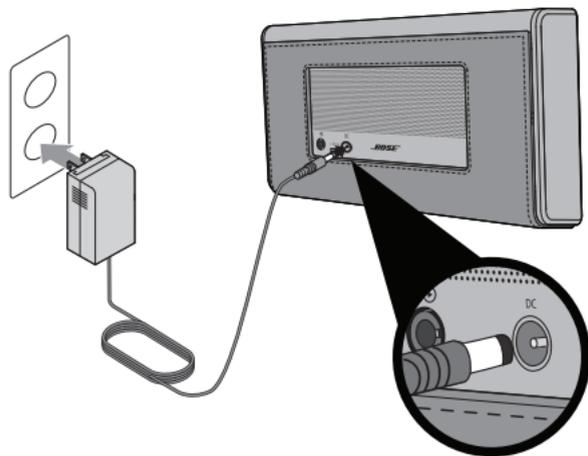


#### B. Slide AC adapter into power pack



**OPERATION**

2. Plug the DC power cord on the power supply into the DC connector on the SoundLink® speaker.
3. Plug the power supply into a live AC (mains) outlet.

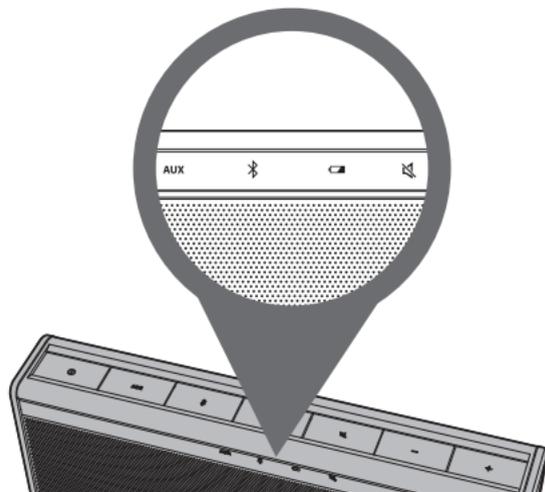


A tone is emitted from the speaker to confirm connection to AC power, and charging begins.

You can immediately use your SoundLink® speaker once it is connected to AC power.

## System status indicators

The status indicators, located on the front of the SoundLink® speaker, illuminate to indicate when a source or feature is activated.



AUX Indicates the speaker is playing the source connected to the  (AUX) input.

-  Indicates the SoundLink® speaker state when the *Bluetooth*® source is selected:
- Discoverable – Speaker is discoverable and ready to pair with a new device. The indicator slowly fades on and off approximately once every second.
  - Connecting – Speaker is attempting to connect to a paired device. The indicator flashes on and off approximately twice every second.
  - Connected – Speaker is connected to a paired device. The indicator remains steadily on.
  - Disconnected – Speaker is available to connect to any paired device. The indicator flashes on and off approximately once every three seconds.
- See “Pairing with *Bluetooth* devices” on page 15 for more information on using *Bluetooth* wireless technology.

## OPERATION

-  Indicates the battery power level. See “Operating on battery power” on page 19 for more information on reading the indicator.
-  Flashes to indicate when the sound is muted.

## Control buttons

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The control buttons are located on the top of the speaker.



- Press to turn the speaker on or off.
- Press and hold to check the battery charge state (see “Checking the battery” on page 19).



Press to select the source connected to the  (AUX) input. See “Adding another source” on page 18.



- Press to select the *Bluetooth*<sup>®</sup> source. The speaker attempts to connect to the last paired device. See “Pairing with *Bluetooth* devices” on page 15.
- Press and hold for 3 seconds to set the speaker to discoverable mode and allow pairing with another *Bluetooth*<sup>®</sup> device.

- When a device is connected, press to disconnect the device. The SoundLink® speaker then waits for a paired device to connect.

When the *Bluetooth* source is selected, and no device connects within 30 minutes, the speaker turns itself off.



Mutes sound from the speaker.



Plus increases speaker volume. Minus decreases speaker volume.



The source indicator on the front panel flashes once each time the button is pressed. The indicator flashes twice when maximum or minimum volume is reached.

## Pairing with *Bluetooth*® devices

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Pairing occurs when two *Bluetooth* devices communicate with each other and establish a connection. A record of information about this connection is then stored in the memory of each device. Once you pair a device with the SoundLink® speaker, you should not have to pair it again.

The SoundLink® speaker can pair with up to six *Bluetooth* devices. However, it can only connect to, and play audio from one device at a time.

### To begin pairing with a *Bluetooth* device

1. With the *Bluetooth* device and the SoundLink® speaker both turned on, press and hold the *Bluetooth* button on the speaker for three seconds to make the speaker discoverable.

## OPERATION

The *Bluetooth*<sup>®</sup> indicator on the SoundLink<sup>®</sup> speaker slowly fades on and off approximately once every second to show that the speaker is discoverable.

2. Set your *Bluetooth* device to “discover” the SoundLink<sup>®</sup> speaker, then locate the *Bluetooth* device list.
3. From the *Bluetooth* device list, select the device named “Bose SoundLink.”
4. If your device asks for a passkey, enter digits 0000 (four zeros) and press OK. Some devices also ask you to accept the connection.

Your *Bluetooth* device indicates when pairing is complete. The SoundLink<sup>®</sup> speaker indicates pairing is complete when the *Bluetooth* indicator stops fading on and off and remains steadily on.

### **To connect a device**

To connect a previously paired device, press the *Bluetooth* button on the SoundLink<sup>®</sup> speaker. The *Bluetooth* indicator on the speaker flashes on and off approximately twice every second until the device connects. Then the indicator stops flashing and remains steadily on when the speaker and device have successfully connected.

### **To pair additional devices**

With the *Bluetooth* device and the SoundLink<sup>®</sup> speaker both turned on, press the *Bluetooth* button on the speaker for three seconds to make the speaker discoverable again. Then follow steps 2 - 4 on this page.

The SoundLink® memory can hold up to six paired devices. You can pair more than six devices, but the memory will never contain more than six. When the memory is full with six devices and an additional device is paired, the *least recently used* device is deleted from memory and replaced by the newly paired device.

### **Clearing memory**

To clear the SoundLink® speaker memory of all devices, press and hold the *Bluetooth*® button on the speaker (about 10 seconds) until you hear a tone.

The SoundLink® speaker clears all *Bluetooth* devices from its memory and then becomes discoverable.

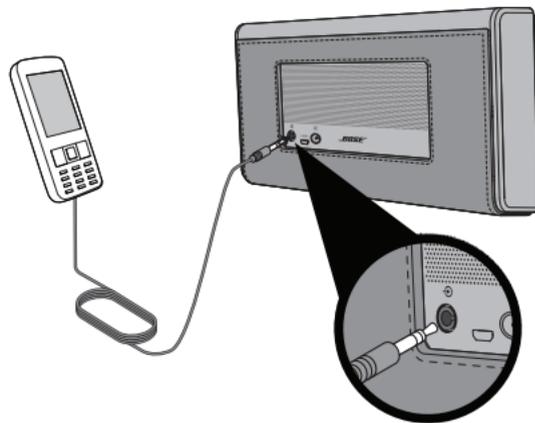
## OPERATION

### Adding another source

You can use another audio device, such as a portable digital music player, with your SoundLink® speaker. This requires using an audio cable with a 3.5 mm plug on one end to connect with the AUX input on the SoundLink® system. A cable with a 3.5 mm plug on both ends is provided.

#### To add a source

1. Plug the cable from the audio device into the  $\oplus$  (AUX) connector on the back of the SoundLink® speaker.
2. Press the AUX button.
3. Adjust the volume on the connected device to *near* maximum, then use the SoundLink® speaker volume buttons to adjust the level.



If a device is connected but not playing audio, the speaker will turn itself off after 30 minutes.

#### Service connector

The service connector on the rear of the speaker is for software updates only and will not play audio from any connected device.

## Operating on battery power

A fully charged battery provides approximately three hours of use at maximum volume. The rate of battery discharge varies with the volume setting. You can extend the battery playback time by reducing the volume.

### Checking the battery

The battery status indicator is normally off to conserve battery power. To check the charge level, press and hold the power button and observe the battery indicator.

	Green: ..... 70% or more of full charge
	Yellow: ..... 20% to 70% of full charge
	Red: ..... 20% or less (charge needed)

### Battery protection mode

When the SoundLink® speaker is unplugged and unused for more than 14 days, it enters battery protection mode to preserve battery power. To reactivate the speaker, connect it to AC (mains) power (see “Charging the

Battery,” below). You can immediately use the system while the battery charges.

### Charging the battery

The battery status indicator on the SoundLink® speaker flashes red when the battery needs charging. The battery can be charged whether the cover is opened or closed.

#### *To charge the battery*

Plug the power cable into the DC POWER connector on the back panel of the SoundLink® speaker. Then plug the power pack cord into a live AC (mains) outlet. The speaker emits a tone to confirm the power connection. Recommended charging time is 3 hours. The battery status indicator indicates charging status.

	Yellow: ..... Battery charging
	Off: ..... Charging cycle done

## MAINTENANCE AND CARE

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### Replacing the battery

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The battery should be replaced when:

- The battery status light remains yellow after 10 hours of charging.
- The period of battery operation noticeably decreases.

For replacement batteries, contact the Bose organization in your country/region (visit <http://global.Bose.com> for Bose contact information in your country or region).

## Troubleshooting

Problem	What to do
Speaker will not turn on (AC power)	<ul style="list-style-type: none"> <li>• Make sure your system is connected to a working AC (mains) outlet.</li> </ul>
Speaker will not turn on (battery power)	<ul style="list-style-type: none"> <li>• Battery may be in protection mode or discharged – connect to working AC (mains) outlet to restore the battery to operational mode.</li> </ul>
Paired <i>Bluetooth</i> ® device will not connect	<ul style="list-style-type: none"> <li>• If your device requires a passkey, make sure the one you entered was correct.</li> <li>• Turn the SoundLink® speaker off and back on.</li> <li>• Remove the SoundLink® speaker from the pairing list on your <i>Bluetooth</i> device pairing list (consult the device owner's manual for assistance). Then pair the device and the SoundLink® speaker again.</li> </ul>
SoundLink® speaker indicates a connection, but is not playing music	<ul style="list-style-type: none"> <li>• Turn off or disable <i>Bluetooth</i> on all other paired devices nearby (including Bose® preferred devices) and reconnect the device you want to hear.</li> <li>• Turn the SoundLink® speaker off and back on.</li> </ul>

## MAINTENANCE AND CARE

Problem	What to do
Cannot pair the SoundLink® speaker with my Bluetooth® device	<ul style="list-style-type: none"> <li>• Make sure your SoundLink® speaker is discoverable. Press and hold the <i>Bluetooth</i> button (three seconds) until the <i>Bluetooth</i> indicator slowly flashes.</li> <li>• Make sure the <i>Bluetooth</i> capability of your <i>Bluetooth</i> device is turned on.</li> <li>• Your <i>Bluetooth</i> device may be out of range – try moving it closer to the SoundLink® speaker.</li> <li>• Make sure your <i>Bluetooth</i> device supports the transfer of audio.</li> <li>• Move your <i>Bluetooth</i> device and/or SoundLink® speaker away from other devices that generate electromagnetic interference. Examples are cordless phones, microwave ovens, wireless network routers, or other <i>Bluetooth</i> devices.</li> <li>• If possible, turn off all other nearby <i>Bluetooth</i> devices or disable their <i>Bluetooth</i> functionality.</li> <li>• Turn the SoundLink® speaker off and back on.</li> <li>• Refer to the owner's guide, help system, or technical support for your mobile device to learn how it pairs with other <i>Bluetooth</i> devices.</li> </ul>
No audio from a Bluetooth® device	<ul style="list-style-type: none"> <li>• Make sure your SoundLink® speaker is not muted, and the volume is up.</li> <li>• Make sure your <i>Bluetooth</i> device is playing audio, and the volume is up.</li> <li>• Your <i>Bluetooth</i> device may be out of range – try moving it closer to the SoundLink® speaker.</li> <li>• Turn the SoundLink® speaker off and back on.</li> </ul>

Problem	What to do
Poor sound quality from a <i>Bluetooth</i> <sup>®</sup> device	<ul style="list-style-type: none"> <li>• Your <i>Bluetooth</i> device may be out of range – try moving it closer to the SoundLink<sup>®</sup> speaker.</li> <li>• Move your <i>Bluetooth</i> device and/or SoundLink<sup>®</sup> speaker away from any device that generates electromagnetic interference, such as another <i>Bluetooth</i> device, cordless phone, microwave oven, or wireless router.</li> <li>• Reduce the number of applications running on your <i>Bluetooth</i> device. Running multiple applications can reduce the amount of internal resources available to transmit audio. Closing non-essential applications may improve audio quality.</li> <li>• Try turning off WiFi to improve audio quality.</li> <li>• Try unpairing your <i>Bluetooth</i> device from the SoundLink<sup>®</sup> speaker and then re-pairing the two. This action can possibly clear issues that might have occurred during initial device pairing.</li> <li>• Reset the SoundLink<sup>®</sup> speaker: Press the mute button for 10 seconds. Your <i>Bluetooth</i> device is disconnected and the SoundLink<sup>®</sup> speaker turns off.</li> <li>• Turn the SoundLink<sup>®</sup> speaker off and back on.</li> </ul>
No audio from the AUX source	<ul style="list-style-type: none"> <li>• Make sure your connected device is on and playing.</li> <li>• Press the AUX button and check that the AUX source indicator is on.</li> <li>• Make sure the 3 mm plug is fully inserted into the SoundLink<sup>®</sup> speaker.</li> <li>• Increase the volume level on the device.</li> <li>• Increase the SoundLink<sup>®</sup> speaker volume.</li> </ul>
Poor sound quality from the AUX source	<ul style="list-style-type: none"> <li>• Reduce the volume level on the AUX source.</li> <li>• Make sure the 3 mm plug is fully inserted into the SoundLink<sup>®</sup> speaker.</li> </ul>

## MAINTENANCE AND CARE

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### Cleaning

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To clean the exterior surface of your product, you can wipe it using a soft, dry cloth.

- Do not use solvents, chemicals, or sprays.
- Do not allow liquids to spill or objects to drop into any openings.

### Contacting customer service

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For questions about the SoundLink® Wireless Mobile speaker, contact your local Bose dealer. To contact Bose directly, see the contact list included with your SoundLink® speaker or visit <http://owners.Bose.com>.

### Limited warranty

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Your SoundLink® Wireless Mobile speaker is covered by a limited warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

#### **What you must do to obtain limited warranty service**

Return the product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Contact the Bose organization in your country/region (visit <http://global.Bose.com> for Bose contact information) for specific return and shipping instructions.

2. Label and ship the product, freight prepaid, to the address provided by the Bose organization in your country.
3. Place any necessary return authorization number prominently on the outside of the carton. Cartons not bearing a return authorization number, where required, will be refused.

## Technical information

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### *Power supply rating*

Input: 100 - 240VAC, 50/60Hz, 600mA

Output: 17VDC, 1A Max

### *Input power rating*

Input: 17 - 20 VDC, 1A Max

### *Dimensions*

5.1"H x 9.6"W x 1.9"D

(13.0 cm x 24.4 cm x 4.8 cm)

### *Weight*

2.8 lb. (1.3 kg)

### *Temperature range for use*

0° - 45°C (32° - 113°F)

### *Bluetooth® QD ID*

SoundLink® speaker: B017612

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*Better sound through research*<sup>®</sup>

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